# UNIVERSIDAD PARA LA COOPERACION INTERNACIONAL (UCI)

Project Management Plan for the Implementation of the Surveillance System Project BLPA Component

Abihail Marianela Pech

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# UNIVERSIDAD PARA LA COOPERACION INTERNACIONAL (UCI)

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Osvaldo Martinez

Full name must be written TUTOR

Xavier Salas

Full name must be written REVIEWER No.1

Rubén Alzate

Full name must be written REVIEWER No.2

Abihail Marianela Pech

STUDENT

## **DEDICATION**

This research project is dedicated to my one and only daughter, Cynthia Vanessa Morales, who gives me more than one reason to continue striving for excellence. To my parents, Melanio and Irma Pech, who always push me to be a better person; and are supporting me with this accomplishment, despite all the challenges met along the way.

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# **INDEX OF CONTENTS**

APPROVAL PAGE	ii
DEDICATION ACKNOWLEDGMENTS	iii iv
INDEX OF CONTENTS	IV V
INDEX OF FIGURES	vii
INDEX OF CHART	viii
ABBREVIATIONS AND ACRONYMS EXECUTIVE SUMMARTY (ABSTRACT)	ix X
	X
1.INTRODUCTION	
1.1. Background	12
1.2. Statement of the problem	13
1.3. Purpose	13
1.4. General objective	13
1.5. Specific objectives	14
2.THEORETICAL FRAMEWORK	15
2.1Company/Enterprise framework	15
2.2. Project Management concepts	21
3.METHODOLOGICAL FRAMEWORK	28
3.1. Information source	28
3.2. Research methods	31
3.3. Tools	33
3.4. Assumptions and constraints	35
3.5. Deliverables	38
4.RESULTS	40
4.1. Project Integration Management	40
4.2. Project Scope Management	46
4.3. Project Time Management	63
4.4. Project Cost Management	78
4.5 Project Quality Management	84
4.6. Project Human Resource Management	89
4.7. Project Communications Management	93
4.8 Project Risk Management	97

4.9. ProjectStakeholderManagement	107
5.CONCLUSIONS	114
6.RECOMMENDATIONS	116
7.BIBLIOGRAPHY	117
8.APPENDICES	118
Appendix1:FGP Charter	118
Appendix2:FinalGraduation Project WBS	125
Appendix3:FGP Schedule	126
Appendix 4: Revision Dictum	127
Appendix 5: Linguist Credentials	128

# **INDEX OF FIGURES**

Figure 1 Organizational Structure	16
Figure 2 Organizational State Transition	22
Figure 3 Project Management Life Cycle	23
Figure 4 Project Management Processes	24
Figure 5 Process Group Interaction	25
Figure 6 Process Management Groups	26
Figure 7 Schedule Network Diagram	64
Figure 8 Change Request Phases	68
Figure 9 Change Control Form	72
Figure 10 Gantt Chart Schedule	76
Figure 11 Risk Matrix	104
Figure 12 Stakeholder Power/Interest	111

# **INDEX OF CHARTS**

Chart 1 Information Sources	29
Chart 2 Research Methods	31
Chart 3 Tools	34
Chart 4 Assumptions and Constraints	36
Chart 5 Deliverables	39
Chart 6 Summary Milestone Schedule	44
Chart 7 Project Budget	45
Chart 8 Scope Management Roles/Responsibilities	48
Chart 9 WBS Dictionary	54
Chart 10 Schedule Management Roles/Responsibilities	66
Chart 11 Resource Assignment and Activity Duration	74
Chart 12 Performance Measures	81
Chart 13 Project Budget/Cost Change	82
Chart 14 Preliminary Budget Estimates	84
Chart 15 RACI Chart	91
Chart 16 Communication Escalation Process	96
Chart 17 Risk Registration	101
Chart 18 Stakeholder Analysis	109
Chart 19 Stakeholder Management Strategy	112

## ABBREVIATIONS AND ACRONYMS

- ALA Authorized Livestock Agent
- BAHA- Belize Agriculture Health Authority
- BLPA- Belize Livestock Producers Association
- BLR- Belize Livestock Registry
- BNSCPP- Belize National Sanitary Cattle Plan Project
- BOD- Board of Directors
- CA- Control Accounts
- CEO- Chief Executive Officer
- CPI- Cost Performance Index
- CV- Cost Variance
- EV- Earned Value
- FGP- Final Graduation Project
- GMP- Good Management Practices
- MAFFESD- Ministry of Agriculture, Fisheries, Forestry, the Environment,
   Sustainable Development
- PMI- Project Management Institute
- PMP- Project Management Plan
- PV- Planned Value
- SV- Schedule Variance
- SPI- Schedule Performance Index
- VAP- Veterinary Association of Belize

## **EXECUTIVE SUMMARY (ABSTRACT)**

The Belize Livestock Producers Association (BLPA) is a private non-profit organization established under the Meat and Livestock Act Chapter 214, (Revised Edition 2000, showing the law as of 31st December, 2000). The Association was established under the Meat and Livestock Commission, for the purpose of implementing the Meat and Livestock Act.

BLPA provides the livestock industry and all its stakeholders with the oversight at national and governmental levels. It also strives to provide its members with access to new markets, both at home and abroad; providing and disseminating new technologies and relevant information through a system of 'extension officer' led training, education initiatives, and projects.

Stakeholders in the cattle industry are convinced that having a national free status Tuberculosis, Brucellosis, and other notifiable diseases is key to opening markets. BLPA has committed to providing the required funding for testing; and BAHA has committed to maintaining the required public goods to support the implementation of the surveillance system that is required for two additional consecutive years of testing. The cattle sector also needs to address other key important elements in the sector to ensure that, parallel to testing, key investment is being made in the required infrastructure to stimulate export and to maintain national compliance to testing and also supply of the local market ensuring quality and sanitary conditions. BAHA will also require strengthening its department support to ensure that both the Animal Health and Food Safety are up to the required standards in enforcing and guiding the development of the required standards for the local and export market.

At BLPA, there were minor Project Management Foundations; specifically, Management Tools in use to deliver products, therefore, the Project Management approach that was in place was not sufficient to successfully deliver a project of this scale. Through the implementation of the proposed Final Graduation Project (FGP), BLPA will improve the weak project and Administrative Management personnel, and most importantly, have a more defined organizational structure.

The general objective for the project was to develop a Project Management Plan, framed within the standards of the project management institute, to manage the implementation of the Surveillance System Project BLPA Component. The specific objectives were: to create a project charter which formally authorizes the project and provides the project manager with the authority to apply organizational resources to the project in order to produce the project management plan; to create a scope management plan which ensures that all works required are included to successfully complete the project; to create a time management plan which supports the development and management of a project schedule that ensures the project is completed within the time constraints; to create a cost management plan which defines the processes for developing and managing the project budget that ensures the project is completed within the budget constraints; to develop a quality management plan which identifies the quality requirements for the project to ensure the results meet expectations for approval within the time, cost and scope constraints; to create a human resource management plan which ensures that all

human resources are identified and managed effectively to complete the project within time, cost and scope constraints; to develop a communication management plan which ensures the timely and effective communication of the project status and other key information; to create a risk management plan which identifies and examine risks for the successful completion of the project and develop plans to minimize probabilities of risks; and to develop a stakeholder management plan which identifies and supports all the project stakeholders and have an effective stakeholder engagement.

The methodology used for the research was analytical. The main sources used to gather information included A Guide to the Project Management Body of Knowledge (PMBOK Guide) 6<sup>th</sup> Edition and interviews which were held with members from the BLPA. The information was analyzed to create each factor the program used to develop the Project Management Plan for the implementation of the surveillance system project BLPA component.

Also, thorough stakeholder engagement; efficient resource allocation, and financial sustainability have long been identified as under exploited within the existing CASP structure. This primary observation is associated with the absence of projectized approaches to CASP processes and activities; unexplored funding opportunities; a partially inadequate quota of trained and specialized support staff; and a poorly organized staff complement.

The project's scope of work was narrowed subsequent to a rigorous financial planning exercise, and as such, the establishment of a sales and marketing mechanism was proposed. Strict project timelines were also established to facilitate optimal stakeholder engagement.

In Conclusion, it can be said that the methodology used for the research was analytical or explanatory. The main sources used to gather information included A Guide to the Project Management Body of Knowledge (PMBOK® Guide) 6th Edition and direct contact with BLPA. The sources used by the project team helped to develop a more detailed project management plan, and to improve the way the BLPA will manage any future project.

It is recommended that the development of complementary training modules for staff in the effective use of project management tools, techniques, material, and M&E skills be implemented and that the involvement of GIS for a project of this magnitude and type be incorporated. It is vital to invite the FAO as a main source for the Project. FAO can take the initiative of organizing regional workshops for veterinary epidemiologists to share and disseminate information more effectively. Furthermore, it is proposed that BLPA needs improvements to the existing procurement processes, project risk assessments, and to the provision of high-quality service delivery.

#### 1. INTRODUCTION

## 1.1. Background

The BLPA is a private non-profit organization established under the Meat and Livestock Act Chapter 214, Revised Edition 2000 showing the law as of 31st December, 2000. The Association was established under the Meat and Livestock Commission for the purpose of implementing the Meat and Livestock Act. The livestock industry was formally organized in the late 1970's, when the Government of Belize passed the Meat and Livestock Act (1), which established an association of livestock producers known as BLPA. The Association is run by a nine-member Board of Directors. The cattle sector has 100,000 heads of cattle as quantified in the last third Cattle Sweep Report, the potential for expansion in the sector is there, but requires key investment of areas that will facilitate the commercialization of cattle. BLPA has developed a strategic plan projecting the vision of the cattle sector in next 25 years, which set five major necessary pillars if the cattle sector is to develop to an international competitiveness sector, this includes: proper organization and participation of cattle producers in the country, and establishing a proper Traceability system.

In 2015, the Belize Livestock Registry recorded that Belize exported 27,000 heads of cattle and 1000 were slaughtered in the country for national consumption. Even when Belize has satisfied all the conditions for exportation to the Mexican market, cattle is being more commercialized with Guatemala. The Ministry of Foreign Trade highlights that more than 70% of Belize agricultural products are being demanded by Guatemala, which demonstrates that close attention to the Guatemala requirements should also be considered.

## 1.2. Statement of the problem

At BLPA there are minor Project Management Foundations, specifically Management Tools, in use to deliver products. Therefore, the Project Management approach in place is not sufficient to successfully deliver a project of this scale. This project will help alleviate inadequacies pertaining to limited technical personnel at BLPA. By the implementation of the proposed Final Graduation Project (FGP), BLPA will improve on its currently weak project and Administrative Management personnel, and most importantly, have a better-defined organization structure. Each element of the Project Management Plan will be created, along with all of the tools, techniques, and concepts used to justify each management decision selected for application.

## 1.3. Purpose

The project purpose is the Strengthening of BLPA to ensure cattle producer's participation, investment, and support in the sector. BAHA is the Competent Authority for the surveillance and implementation of Animal Health regulation in the agriculture and cattle sector. Unfortunately, many of the services provided by BAHA are not all provided at a cost recovery method, some are considered public goods, and therefore require the support of the Ministry responsible for the sector. Also, the strengthening of the public health that supports the cattle industry related activities. In order to have a successful outcome, the Project Manager will seek to develop the Project Management Plan by detailing the management of all critical aspects of the project. The research proposal will explore the PMI guide to effectively create a Project Management Plan, providing justification for the decisions made while developing the project's integration, scope, time, cost, quality, human resources, communication, risk, and stakeholder management plans.

## 1.4. General objective

To develop a Project Management Plan, framed within the standards of the project management institute, to manage the implementation of the Surveillance System Project BLPA component.

## 1.5. Specific objectives

- 1. To create a project charter which formally authorizes the project and provides the project manager with the authority to apply organizational resources to the project in order to produce the project management plan.
- 2. To create a scope management plan which ensures that all works required are included to successfully complete the project.
- 3. To create a time management plan which supports the development and management of a project schedule that ensures the project is completed within the time constraints.
- 4. To create a cost management plan which defines the processes for developing and managing the project budget that ensures the project is completed within the budget constraints.
- 5. To develop a quality management plan which identifies the quality requirements of the project to ensure the results meet expectations for approval within the time, cost, and scope constraints.
- 6. To create a human resource management plan which ensures that all human resources are identified and managed effectively to complete the project within time, cost and scope constraints.
- 7. To develop a communication management plan which ensures the timely and effective communication of the project status and other key information.
- 8. To create a risk management plan which identifies and examines risks for the successful completion of the project and develop plans to minimize probabilities of risks.
- 9. To develop a stakeholder management plan which identifies and supports all the project stakeholders and have an effective stakeholder engagement.

#### 2. THEORETICAL FRAMEWORK

## 2.1 Company/Enterprise background

The recently implemented project entitled, "Belize National Sanitary Plan Project" has set new structures and systems in place that now provide clear statistical information of the cattle sector. It also provides a Traceability System that has mapped the population of both beef and dairy cattle, movement of cattle, level of slaughtering for national consumption, and the level of exports of heads of cattle in the country.

BLPA has developed a strategic plan, which sets five major pillars if the cattle sector is to develop to an international competitiveness sector, projecting the vision of the cattle sector in next 25 years. Said plan includes: proper organization and participation of cattle producers in the country and establishing a proper Traceability system. This is contemplated in the BLR Sustainability Plan.

The cattle stakeholders have agreed to fund the continuation of the structures of the Cattle Sweep project. This is with the expected output of declaring Belize free of Tuberculosis and maintaining the required testing while also declaring Belize free of Brucellosis. During the development of the continuation plan, it is also expected that surveillance of other diseases of relevance will also observed. All the plans are contemplated in the Surveillance System Plan and Exit Strategy of the BNSCPP.

#### 2.1.2 Mission and vision statements

#### Vision:

Provide the livestock industry, and all its stakeholders, with the oversight at national and governmental levels; whilst also striving to provide its members with access to new markets, both at home and abroad. Also, to provide and disseminate new technologies and relevant information through a system of trainings led extension officers, education initiatives, and projects.

## Mission:

To provide technical assistance and training to farmers in relevant aspects of livestock production and encourage production of quality livestock (focused on cattle, sheep, and goat) by facilitating access to good genetic stock and support, and also ensuring compliance with international standards for marketing of livestock products (focused on cattle, sheep, and goat).

# 2.1.3 Organizational structure

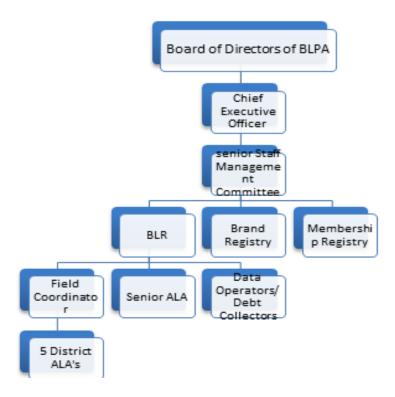


Figure 1: Organizational Structure of the Belize Livestock Producers Association (Source: Internal Documentation)

#### A. THE ROLE OF BLPA BOARD OF DIRECTORS

- 1. Approve and lead the implementation of BLPA Strategic Plan.
- Develop Policies and strategies for implementation by BLPA.
- 3. Review and approve BLPA programs, projects, evaluation, and activities.
- 4. Install Institutional procedures and mechanisms for facilitating BLPA to achieve its goals and objectives.
- 5. Review and approve BLPA's annual plans.
- 6. Review and approve BLPA's annual budget, audits, and financial statements.
- 7. Approve and review Annual and quarterly reports.
- 8. Approve and provide input to technical reports, publications, and special reports.
- Conduct Recruitment of CEO of BLPA and periodic review of his performance and compensation.
- 10. Establish committees, or working groups, to address specific issues on behalf of the Board. The terms of reference for such committees will be defined by the Board.
- 11. Support and foster a corporate culture in BLPA that reflects efficiency, transparency, and an institution that is results oriented and accountable to its stakeholders.
- 12. Review and approve measures to foster best institutional practices, not only in the management and operations of BLPA, but also within the Board's operations.
- 13. Review and approve agreements, contracts, Memorandums of Understanding, etc., that establish strategic relations with other institutions to support BLPA's work.
- 14. Foster a culture of cohesiveness and a mission of collective responsibility among the members.

#### B. Role of CEO of BOD

The CEO of BLPA will act as the Secretary of the Board. ALL Administrative and logistical support to the Board will be provided by BLPA's administrative staff, under the supervision of the CEO. Some guidelines are provided on the principal responsibilities of the Secretary as follows:

- 1. Prepare and discuss the agenda for meetings with the BOD.
- 2. Distribute the agenda, reports, and documents required to be reviewed for decision-making by the Board.
- 3. Provide information and orientation (in collaboration with the Chairman) to new Board members and facilitate their transition into the group.
- 4. Execute and provide follow-up on decisions taken by the Board and submit periodic progress reports as needed.
- 5. Ensure that the confidentiality of the Board's proceedings and decisions are maintained.
- 6. Provide a channel of communication and liaison between the Government, the Board, and with other stakeholders in the industry.
- 7. The Secretary is responsible to ensure that the Board's decisions are carried out effectively. These include:

#### C: Senior Staff

#### Role of the finance officer of BLPA

The finance officer is the custodian of the funds and financial records of the association. The Finance officer duties will include overseeing the appropriate people to ensure that the financial records and reports are properly kept and maintained.

The finance officer works closely with the BOD, CEO, and auditor to ensure the integrity of the fiscal affairs of the association.

## **Role of the Executive Secretary**

- 1. Must have a knowledge of the BLPA by-laws, policies, and internal procedures to provide advice to the CEO and BOD for the hosting of meetings and discussions
- 2. Ensure Accurate recollection of decisions;
- 3. Performs clerical booking such as posting and reconciling ledgers, preparing trial balances, and statistical reports, resolving case booking discrepancies.
- 4. Compiles and/or coordinates collection of data for inclusion, in a variety of regular reports following prescribed form.
- 5. Reviews and/or processes financial documents such as invoices, vouchers, receipts, requisitions, and reports, ensuring accuracy of mathematical computations and completeness; resolves discrepancies.
- 6. Monitors bank accounts deposits by reviewing entries, verifying amounts, compiling, and comparing balances.
- 7. Maintains manual and automated recordkeeping systems by tracking, verifying and updating records, files and reports. Inputs, monitors, and corrects data in automated systems; generates reports.

#### THE ROLE OF THE OFFICE MANAGER/PROJECT ASSISTANT

- 1. To assist CEO with all admin and day-to-day running of head office.
- 2. Monitor Cess returns and ensure account receivables are kept in good standing.
- General Bookkeeping.
- 4. Ensure Payroll, including sec and all relevant taxes, are paid and up to date.
- 5. Prepare all payments due and present them for approval.
- 6. Answer phones and look after visitors and their enquiries.
- 7. Administer petty cash.
- 8. Banking of all cash and cheques received.

## D. Brand Registrar

- 1. Responsible for Registering Brand Cattles.
- 2. The registrar will reject a brand if that particular design is already registered.
- The registrar is responsible to authorize. Under the law, individuals can register new brands or they can apply to use brands that have not been used for ten years.

#### **G: ROLE OF THE FIELD COORDINATOR**

- 1. To liaise with district committees, community offices and head office.
- 2. To assist in implementation of plans, directives, and projects as directed by CEO.
- 3. To meet regularly, with farmers in each district and promote the work of BLPA within the farming community and Belize as a whole
- 4. To assist all local boards and community offices with operations, and pass on relevant information.
- 5. Be responsible for repair and maintenance scheduling of all BLPA/BLR vehicles.
- 6. Assist BLR manager with liaison between community offices, ALAs, and head office.
- 7. Assist BLR manager with supervision and scheduling of ALAs The Field Officer reports to the CEO of BLPA.

#### 2.1.4 Products offered

- Pasture Improvement for breeding stock with the aim of increasing quality, production and productivity of meat and milk through improved grasses and legumes.
- Technological Improvement to enhance the quality of the local cattle stock in Belize and ensure the continuous supply of superior breeding stock to producers through the use of Registered Bull.
- 3. Capacity building in the areas of GMP, animal health, and nutrition.
- 4. Registering Livestock Brands- It is important to notice that Brands used for identification within the herd are not considered proof of ownership. Once brands

are recorded with the Belize Livestock Producers Association, they become the personal property of the owner.

## 2.2 Project Management concepts

## 2.2.1 Project

A Guide to the Project Management Body of Knowledge (PMBOK) 6th Edition describes a project as "a temporary endeavor undertaken to create a unique product, service or result". For the benefit of this FGP, this project speaks to the development of a project management plan for the BLPA.

A project is an activity to meet the creation of a unique product or service, and thus, activities that are undertaken to accomplish routine activities cannot be considered projects. For instance, if your project is less than three months old and has fewer than twenty people working on it, you may not be working on what is called a project, according to the definition of the term.

It has to be remembered that the term 'temporary' does not apply to the result or service that is generated by the project. The project may be finite but not the result.

Finally, a project must be progressively elaborated. This means that the project progresses in steps and continues by increments. This also means that the definition of the project is refined at each step, and ultimately the purpose of the progress is enunciated. This means that a project is defined initially, and then as the project progresses, the definition is revisited and more clarity is added to the scope of the project, as well as the underlying assumptions about the project (Simon Wallace). Hence, this project to implement of the Surveillance System Project for BLPA has a general objective of testing a representative sample of the national herd of Belize for a period of 2 years.

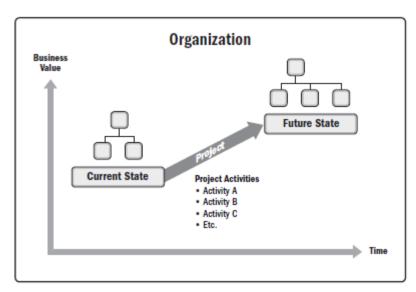


Figure 2 Organizational state transition via a project (PMBOK Guide 6<sup>th</sup> Edition, 2017)

## 2.2.2 Project management

The PMBOK guide 6<sup>th</sup> Edition defines project management as, "the application of knowledge, skills, tools, and techniques to project activities to meet the project requirements". A Project in any organization is collaboration across departments to achieve a single well-defined objective. Project Management enables organizations to execute projects effectively and efficiently.

Any project requires a Project Manager who leads the project to its logical conclusion. The Project Manager is responsible for appointing team members with different backgrounds, but essentiality in completion of the project. Effective and efficient project management should be considered a strategic competency within organizations. It enables organizations to:

- 1. Tie the project results to business goals
- 2. Compete more effectively in their markets
- 3. Sustain the organization
- 4. Respond to the impact that business environment changes have on projects by appropriately adjusting project management plans.

# 2.2.3 Project life cycle

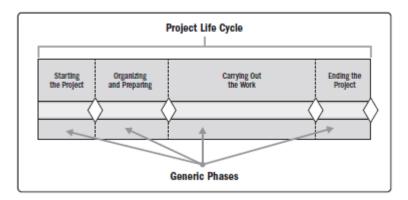


Figure 3 Project Management Life Cycle (PMBOK Guide 6th Edition, 2017)

The PMBOK guide 6<sup>th</sup> Edition describes the project management life cycle as, "phases that a project goes through from its start to completion" (PMBOK guide 6th Edition, 2017). A typical project is divided into the phases below. Each phase of the project has its own importance and impact on overall success of the project.

The project lifecycle can be influenced by the unique aspects of the organization, industry, development method, or technology employed (Malsam,2018). A typical project can be mapped to the following life cycle structure (see figure 3):

- Staring the project
- Organizing and preparing
- Carrying out the work
- Closing the project

## 2.2.4 Project management processes



Figure 4 Project Management Processes, (Process management process groups 2016)

According to PMBOK Guide 6<sup>th</sup> Edition, these 5 process groups are independent of the application areas. Individual processes in the process groups are often repeated prior to completing a phase or a project.

- **1 Initiating Process Group-** The process performed to define a new project or a new phase of an existing project by obtaining authorization to start the project or phase.
- 3. Planning Process Group- The process required to establish the scope of the project, refine the objectives, and define the course of action required to attain the objectives that the project was undertaken to achieve.
- **4. Execution Process Group-** The process performed to complete the work defined in the project management plan to satisfy the project requirements.
- **5. Monitoring/controlling Process Group-** The process required to track, review, and regulate the progress and performance of the project.

**6. Closing Process Group-** The process performed to formally complete or close a project, phase, or contract.

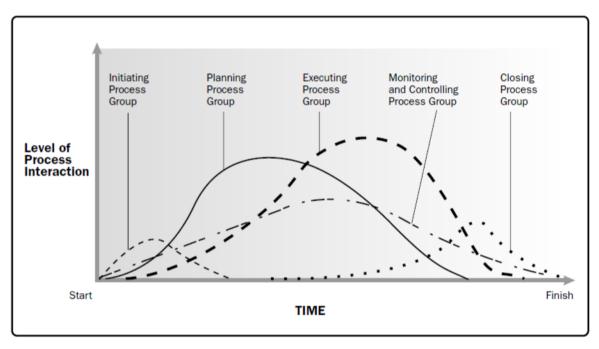


Figure 5 example of process group interactions within a project or phase (PMBOK Guide 6<sup>th</sup> Edition, 2017)

## 2.2.5 Project management knowledge areas

The PMBOK guide 6<sup>th</sup> Edition highlights ten knowledge areas used on projects. The guide asserts that each knowledge area represents a complete set of concepts, terms, and activities that make up a professional field, project management field, or area of specialization. This PMP study will attempt to create a time management plan to ensure that the project is completed on time; to develop a cost management plan to make sure the project is within budget; to design a quality management plan to make certain that all resources needed to complete the project are successfully available; to create a communications management plan ensuring that the system of communications and the project performance are documented properly; to develop a risk management plan that details the process to be employed on the project in order to manage risk; to construct a stakeholder management plan that documents the interaction between stakeholders and

processes used to manage issues identified on the project; and to produce a scope management plan to guarantee that the purpose and objectives of the project are maintained throughout the project duration.

	Project Management Process Groups				
Knowledge Areas	Initiating Process Group	Planning Process Group	Executing Process Group	Monitoring & Controlling Process Group	Closing Process Group
4. Project	4.1 Develop	4.3 Direct and Man Project Work	4.3 Direct and Manage Project Work	4.5 Monitor and Control Project Work	4.7 Close Project
Integration Management	Project Charter	Management Plan	4.4 Manage Project Knowledge	4.6 Perform Integrated Change Control	or Phase
		5.1 Plan Scope Management		5.5 Validate Scope	
5. Project Scope Management		5.2 Collect Requirements		5.6 Control Scope	
		5.3 Define Scope			
		5.4 Create WBS			
		6.1 Plan Schedule Management 6.2 Define Activities			
6. Project Time Management		6.3 Sequence Activities		6.6 Control Schedule	
		6.4 Estimate Activity Durations			
		6.5 Develop Schedule			
7. Project Cost		7.1 Plan Cost Management 7.2 Estimate Costs		7.4 Control Costs	
Management		7.3 Determine Budget			
8.Project Quality Management		8.1 Plan Quality Management	8.2 Perform Quality Assurance	8.3 Control Quality	
9. Project		9.1 Plan Human Resource Management	9.3 Acquire Project Team	9.6. Control Resources	
Resource Management		9.2 Estimate Activity Resources	9.4 Develop Project Team 9.5 Manage Project Team		
10. Project Communications Management		10.1 Plan Communications Management	10.2 Manage Communications	10.3 Control Communications	
		11.1 Plan Risk Management			
11. Project Risk Management		11.2 Identify Risks 11.3 Perform Qualitative Risk Analysis 11.4 Perform Quan stative Risk Analysis 11.5 Plan Risk	11.6 Implement Risk Responses	11.7 Control Risks	
12. Project Procurement Management		Responses  12.1 Plan Procurement Management	12.2 Conduct Procurements	12.3 Control Procurements	
13. Project Stakeholder Management	13.1 Identify Stakeholders	13.2 Plan Stakeholder Management	13.3 Manage Stakeholder Engagement	13.4 Control Stakeholder Engagement	

Figure 6 Process management process groups and knowledge area mapping (PMBOK Guide  $6^{th}$  Edition)

- Project Integration Management- Includes the processes and activities to identify, define, combine, unify, and coordinate the various processes and project management activities within the project management process groups.
- Project Scope Management- Includes the processes required to ensure that the
  project includes all the work required to complete the project successfully.
- **Project Schedule Management** Includes the processes required to manage the timely completion of the project.
- Project Cost Management- Includes the process involved in planning, estimating, budgeting, financing, funding, managing, and controlling costs so the project can be completed within the approved budget.
- **Project Quality Management** Includes the processes for incorporating the organization's quality policy regarding planning, managing, and controlling project and product quality requirements, in order to meet stakeholders' expectations.
- Project Resource Management- Includes the processes of identification, acquisition, and management the resources needed for the successful completion of the project.
- Project Communication Management- Includes the processes required to ensure timely and appropriate planning, collection, creation, distribution, storage, retrieval, management, control, monitoring, and ultimate disposition of project information.
- **Project Risk Management** Includes the processes of conducting risk management planning, identification, analysis, response planning, response implementation, and monitoring risk on a project.
- Project Stakeholder Management- Includes the processes required to identify
  the people, groups, or organizations that could impact or be impacted by the
  project. To develop appropriate management strategies for effectively engaging
  stakeholders in project decisions and execution.

#### 3. METHODOLOGICAL FRAMEWORK

#### 3.1 Information sources

According to karibouconnections.net, Information sources are the various means by which information is recorded for use by an individual or an organization. It is the means by which a person is informed about something or knowledge is availed to someone, a group of people or an organization. That source might then inform a person about something or provide knowledge about it. Information can come from essentially anywhere: personal experiences, books, articles, expert opinions, encyclopedias, the Web. The choice of the source to consult is usually determined by the type of information sought. The three types of information sources are: Primary, Secondary, and Tertiary (Schmidt, 2013).

## 3.1.1 Primary sources

Primary sources are original materials on which other research studies are based. Primary sources report a discovery or share new information, they present first-hand accounts and information relevant to an event. They present information in its original form, not interpreted, condensed, nor evaluated by other writers. Primary sources are the first formal appearance of results in print or electronic formats. (Clement ,2018).

For the development of the FGP, the primary information sources that will be used are meeting minutes, personal interviews with members of BPLA, photographs, and interviews with other stakeholders.

## 3.1.2 Secondary sources

According to University Librarian, a secondary source of information is one that was created by someone who did not have first-hand experience or did not participate in the events or conditions being researched. Secondary sources describe, analyze, interpret, evaluate, comment on, and discuss the evidence

provided by primary sources. A secondary data is one that has been collected by individuals or agencies for purposes other than those of a particular research study. For the development of the Final Graduation Project, secondary sources such as the PMBOK Guide, Web research, and the PMI database will be used.

Chart 1 Information sources (Source: A. Pech, The Author, June 2019)

Objectives	Information sources	
	Primary	Secondary
1. To create a project charter which formally	Meeting Minutes,	PMBOK Guide 6 <sup>th</sup>
authorizes the project and provide the	and personal	edition, PMI
project manager with the authority to apply	interviews with	database and web
organizational resources to the project in	Personnel in	research
order to produce the project management	charge	
plan.		
2. To create a scope management plan	Meeting Minutes,	PMBOK Guide 6 <sup>th</sup>
which ensures that all works required are	and personal	edition, and the
included to successfully complete the	interviews with	Internet
project.	Personnel in	
	charge	
3. To create a Time management plan	Personal Interview	PMBOK Guide 6 <sup>th</sup>
which supports the development and	with personnel in	edition, and the
management of a project schedule that	charge	Internet
ensures the project is completed within the		
time constraints.		

_	T	
4. To create a cost management plan which	Meeting Minutes,	PMBOK Guide 6 <sup>th</sup>
defines the processes of developing and	and personal	edition, and PMI
managing the project budget that ensures	interviews with	database, internet
the project is completed within the budget	personnel in	
constraints.	charge	
5. To develop a quality management plan	Personal Interview	PMBOK Guide 6 <sup>th</sup>
which identifies the quality requirements for	with Personnel in	edition, internet
the project to ensure the results meet	charge	research
expectations for approval within the time,		
cost, and scope constraints.		
6. To create a human resource	Personal Interview	PMBOK Guide 6 <sup>th</sup>
management plan which ensures that all	with Personnel in	edition, internet
human resources are identified and	charge	research
managed effectively to complete the project		
within time, cost and scope constraints.		
7. To develop a communication	Personal	PMBOK Guide 6 <sup>th</sup>
management plan which ensures the timely	Interviews with	edition and PMI
and effective communication of the project	personnel in	database, internet
status and other key information	charge	research
8. To create a risk management plan which	Personal Interview	PMBOK Guide 6 <sup>th</sup>
identifies and examines risks for the	with personnel in	edition and PMI
successful completion of the project and	charge	database, internet
develop plans to minimize probabilities of		research
risks.		

9.To develop a stakeholder management	Personal Interview	PMBOK Guide 6th
plan which identifies and support all the	with personnel in	edition, internet
project stakeholders and have an effective	charge	research
stakeholder engagement.		

#### 3.2 Research methods

Research Methods is a systematic investigation into and study of materials and sources in order to establish facts and reach new conclusions. Therefore, it is concluded that a research method is a particular procedure to establish facts and reach new conclusions. (McLeod, 2017)

## 3.2.1 Analytical method

The analytical research method, also known as the explanatory method, uses facts or information already available and analyzes to make a critical evaluation. With this research method, information from multiple sources will be examined and used to develop the deliverables.

Chart 2 Research methods (Source: A. Pech, The Author, June 2019)

Objectives	Research methods
	Analytical Research Method
1. To create a project charter which	The analytical method will be applied, by
formally authorizes the project and	using facts or information from the sources
provide the project manager with the	identified in Chart 1 objective 1 above, to
authority to apply organizational	carry out decision making when creating the
resources to the project in order to	project charter.
produce the project management plan.	

2. To create a scope management plan	The analytical method will be applied, by
which ensures that all works required	using facts or information from the sources
are included to successfully complete	identified in Chart 1 objective 2 above, to
the project.	carry out decision making when creating the
	documents which involve the scope
	management plan.
3. To create a Time management plan	The analytical method will be applied, by
which supports the development and	using information from the sources
management of a project schedule that	identified in Chart 1 objective 3 above, to
ensures the project is completed within	carry out decision making when creating the
the time constraints.	documents that will comprise the time
	management plan.
4. To create a cost management plan	The analytical method will be applied, by
which defines the processes of	using information from the sources
developing and managing the project	identified in Chart 1 objective 4 above, to
budget that ensures the project is	carry out decision making when creating the
completed within the budget constraints.	documents that will comprise the cost
	management plan.
5. To develop a quality management	The analytical method will be applied, by
plan which identifies the quality	using information from the sources
requirements for the project to ensure	identified in Chart 1 objective 5 above, to
the results meet expectations for	carry out decision making when creating the
approval within the time, cost, and	documents that will comprise the quality
scope constraints.	management plan.
6. To create a human resource	The analytical method will be applied, by
management plan which ensures that all	using information from the sources
human resources are identified and	identified in Chart 1 objective 6 above, to
managed effectively to complete the	carry out decision making when creating the

project within time, cost and scope	documents that will comprise the human	
constraints.	resources management plan.	
7. To develop a communication	The analytical method will be applied, by	
management plan which ensures the	using information from the sources	
timely and effective communication of the	identified in Chart 1 objective 7 above, to	
project status and other key information	carry out decision making when creating the	
	documents that will comprise the	
	communication management plan.	
8. To create a risk management plan	The analytical method will be applied, by	
which identifies and examines risks for	using information from the sources	
the successful completion of the project	identified in Chart 1 objective 8 above, to	
and develop plans to minimize	carry out decision making when creating the	
probabilities of risks.	documents that will comprise the risk	
	management plan.	
9.To develop a stakeholder	The analytical method will be applied, by	
management plan which identifies and	using information from the sources	
support all the project stakeholders and	identified in Chart 1 objective 9 above, to	
have an effective stakeholder	carry out decision making when creating the	
engagement.	documents that will comprise the	
	stakeholder management plan.	

# 3.3 Tools

According to the *PMBOK Guide 6<sup>th</sup> edition,* a tool is defined as, "something tangible, such as a template or software program, used in performing an activity to produce a product or result"

Chart 3 Tools (Source, A. Pech, Author, June 2019)

Objectives	Tools
1. To create a project charter which formally	Project Charter template and
authorizes the project and provide the project	Project Management Plan
manager with the authority to apply organizational	template
resources to the project in order to produce the	
project management plan	
2. To create a scope management plan which	Requirements traceability matrix
ensures that all works required are included to	template, Work Breakdown
successfully complete the project.	Structure generator, and Scope
	Management Plan template
3. To create a Time management plan which	Schedule Management Plan
supports the development and management of a	template, Project Plan 365
project schedule that ensures the project is	Software
completed within the time constraints.	and Activity List template
4. To create a cost management plan which	Cost Management Plan template,
defines the processes of developing and	Cost Baseline template, Excel
managing the project budget that ensures the	2016
project is completed within the budget	
constraints.	
5. To develop a quality management plan which	Quality Management Plan
identifies the quality requirements for the project	template and Quality Management
to ensure the results meet expectations for	tools (Check sheets)
approval within the time, cost, and scope	
constraints.	

6. To create a human resource management	Human Resource Management	
plan which ensures that all human resources are	template and Responsibility	
identified and managed effectively to complete	Assignment Matrix	
the project within time, cost and scope		
constraints.		
7. To develop a communication management	Communications Management	
plan which ensures the timely and effective	Plan template and	
communication of the project status and other	Communications Matrix	
key information		
8. To create a risk management plan which	Risk Management Plan template,	
identifies and examines risks for the successful	and Risk Register template	
completion of the project and develop plans to		
minimize probabilities of risks.		
9. To develop a stakeholder management plan	Stakeholder Management Plan	
which identifies and support all the project	template, Stakeholder Analysis	
stakeholders and have an effective stakeholder	Matrix, Microsoft Excel 2016,	
engagement.	Stakeholder Register template,	

## 3.4 Assumptions and constraints

According to PMBOK Guide 6th Edition, Project Assumption is, "A factor in planning process that is considered to be true, real, or certain often without any proof or demonstration". Another definition could be, "Project Assumptions are events or circumstances that are expected to occur during the project life-cycle".

According to PMBOK Guide 6th Edition, Project Constraint is, "A limiting factor that affects the execution of a project, program, portfolio or a process". Another definition could be, "Project Constraints are restrictions imposed by Stakeholders or Environment that limits Project Team's options".

Chart 4 Assumptions and constraints (Source, A. Pech, June 2019)

Objectives	Assumptions	Constraints
1. To create a project charter which formally authorizes the project and provide the project manager with the authority to apply organizational resources to the project in order to produce the project management plan	The charter will be created before all other minor documents	There are only a couple of days allocated to create the project charter. Also, stakeholder identification is scheduled to occur at the same time as the development of the project charter.
2. To create a scope management plan which ensures that all works required are included to successfully complete the project.	The Clients will disclose some of the information required to develop the scope.	A substantial amount of work has to be collected in a short space of time.
3. To create a Time management plan which supports the development and management of a project schedule that ensures the project is completed within the time constraints.	The time allocated for the development of the Project Management Plan and the implementation of the surveillance system for BLPA will be sufficient	Delays in Government developments may impede project progress.
4. To create a cost management plan which defines the processes of developing and managing the project budget that ensures the project is	It is assumed that funding will be made available for the implementation of the project by the association BLPA.	The budget for the project must not exceed \$1,610,000 million dollars.  The project cost can be elevated due to inflation or increase in prices of goods and services

Objectives	Assumptions	Constraints	
completed within the budget			
constraints.			
5. To develop a quality			
management plan which	The project team has	The proper amount of	
identifies the quality	sufficient expertise that		
requirements for the project	permit the elaboration of	veterinary expertise is	
to ensure the results meet	final epidemiological	available at a reasonable	
expectations for approval	reports required	price of services	
within the time, cost, and	reports required		
scope constraints.			
6. To create a human		Only the Human	
resource management plan	The implementing	Resources identified and	
which ensures that all human	association has some	planned for will be included	
resources are identified and	technical and	in the budget. The man hours and overtime hours	
managed effectively to	administrative capacity to		
complete the project within	implement a project with	are predetermined.	
time, cost and scope	this complexity	are predetermined.	
constraints.			
7. To develop a	The association has the		
communication management	technology required to	The availability of electricity	
plan which ensures the	suffice the	and consistency of internet	
timely and effective	communication needs of	access must be	
communication of the project	all stakeholders.	dependable.	
status and other key	an otakoriolagio.		
information			
8. To create a risk	There is sufficient	All of the project risks need	
management plan which	information required to	to be identified within the	
identifies and examines risks	adequately identify most	planning phase (stage) or	
for the successful completion	of the project risks.	as early as possible.	
of the project and develop			

Objectives	Assumptions	Constraints
plans to minimize		
probabilities of risks.		
9. To develop a stakeholder	Ctakahaldara cantinua ta	The information required to
management plan which	Stakeholders continue to	The information required to
	provide the required	plan and manage
identifies and support all the	commitments for the	stakeholders must be
project stakeholders and		
have an effective stakeholder	implementation of the	accurate.
engagement.	project as per agreement	

#### 3.5 Deliverables

According to PMBOK 6<sup>th</sup> Edition a deliverable is defined as, "any unique and verifiable product, result, or capability to perform a service that is required to be produced to complete a process, phase, or project".

### Chart 5 Deliverables (Source, A. Pech, June 2019)

Objectives	Deliverables
1. To create a project charter which formally authorizes the	Project Charter
project and provide the project manager with the authority to	
apply organizational resources to the project in order to produce	
the project management plan	
2. To create a scope management plan which ensures that all	Scope Management
works required are included to successfully complete the	Plan
project.	
3. To create a Time management plan which supports the	Time Management
development and management of a project schedule that	Plan
ensures the project is completed within the time constraints.	
4. To create a cost management plan which defines the	Cost Management
processes of developing and managing the project budget that	Plan
ensures the project is completed within the budget constraints.	
5. To develop a quality management plan which identifies the	Quality Management
quality requirements for the project to ensure the results meet	Plan
expectations for approval within the time, cost, and scope	
constraints.	
6. To create a human resource management plan which	Human Resource
ensures that all human resources are identified and managed	Management Plan
effectively to complete the project within time, cost and scope	
constraints.	
7. To develop a communication management plan which	Communication
ensures the timely and effective communication of the project	Management Plant
status and other key information	

8. To create a risk management plan which identifies and	Risk	Management
examines risks for the successful completion of the project and	Plan	
develop plans to minimize probabilities of risks.		
9. To develop a stakeholder management plan which identifies	Stakeł	nolder
and support all the project stakeholders and have an effective	Manag	gement Plan
stakeholder engagement.		

#### 4. RESULTS

#### 4.1 Project Integration Management: Project Charter

#### **Project Purpose/Justification**

Result 1: Strengthening of BLPA to ensure cattle producer's participation, investment, and support in the sector.

Result 2: Strengthening of BAHA.

Result 3: Strengthening of the public health that supports the cattle industry related activities.

#### **Business Objectives**

- 1. Strengthening of the cattle sector in areas that can permit market access
- 2. Strengthening of the Cattle organization (s) to ensure proper channeling of the cattle producer's participation and investment
- 3. Creation of proper infrastructure in both public and private sector that will provide for improvement of cattle and cattle product related activities
- 4. Strengthening of the Public Health and Agriculture Health Organization to ensure compliance to the animal health standards
- 5. Capacity building of local actors and technical personnel to ensure understanding of the requirements in meat and cattle standard related matter

#### **Stakeholders**

Direct Stakeholders:

Belize Livestock Producer Association

Cattle Ranchers

Veterinary Association of Belize

Ministry of Agriculture, Fisheries, Forestry, the Environment, Sustainable Development;

Belize Agriculture Health Organization

Ministry of Health

Indirect Stakeholders:

**Butchers** 

Meat Shops

**Beef Consumers** 

International Donors

Slaughtering Facility Owners

#### Measurable Project Objectives and Success Criteria

#### Constraints:

- The project should continue without interruption as per International guidelines in order not to break the consecutive testing results
- The project cost is not elevated due to inflation or increase in prices of goods and services
- The proper amount of veterinary expertise should not be absent and at a reasonable price for services
- Farmers should not hesitate to pay on time and as per cash flow needs

#### Assumptions:

- It is assumed that the Government to Belize will have the willingness to negotiate clear export agreements with Mexico
- It is assumed that BLPA will have the technical and administrative capacity to implement a project with this complexity
- It is assumed that Farmers will be willing to pay for the continuation of testing even if cattle are not tested directly or only as a sample
- It is assumed that the internal movement control will be maintained
- It is assumed that the project team will have sufficient expertise that will permit the elaboration of final epidemiological reports required
- It is assumed that the stakeholders will continue to provide the required commitments for the implementation of the project as per agreement

#### **Risks**

#### Planning:

- The epidemiological report detects none compliance of the export guidelines
- Brucellosis and tuberculosis is detected in Belize and there is no rapid response
- Probability of undetected infection

#### Stakeholders:

- Mexico enforces current export requirment with strict guidelines and regulations for the exportation of cattle to Mexico and other countries
- The project unit does not have the required expertise to implement and coordinate a project of this complexity.
- Farmers do not comply with the internal movement control of cattle

#### Financial:

- Farmers do not pay dues on time
- Underestimation of the project

#### **Project Deliverables**

- 1. Project Charter
- 2. BLPA Strategic Plan
- 3. Traceability System
- 4. Update of Belize Livestock Registry
- 5. Epidemiolocal Lab Reports
- **6.** Monitoring and enforcement reports of the required standards in the cattle sector
- 7. Appropriate governance and management framework established

### Chart 6 Summary Milestone Schedule (Source, A. Pech, June 2019)

Milestone	End date
Development of Protocol for Sampling the national herd	Jan 2018
National tour to meet the cattle producers of the country	Jan 2018
Hiring of project team	Dec 2020
Generation of Cattle community list	June 2018
5. Hiring of the first Team for testing of cattle in each community	Dec 2020
6. Updating of inventory Stocks of materials available	Dec 2020
7. Procurement of lab materials and equipment for BLPA technical staff	Sept 2020
Collecting from individual community and ranchers	Dec 2020
Populating the BLR with information	Dec 2020
10. Field testing of all community in the official list	Dec 2020
11.Lab testing and results reports	Sept 2020
12. Maintaining a mobile patrol unit	Sept 2020
13. Training and capacity building of technical and admin staff	Dec 2020
14. Public Awareness and information sharing	Dec 2020
15. Epidemiological study of sweep 4 and 5	Dec 2020
16. Final Report	Dec 2020
17. Accounts consolidation and Financial Report	Dec 2020
18. Auditing of Project along BLPA accounts	Dec 2020

## Chart 7 Project Budget (Source, A. Pech, June 2019)

Activities	Total budget 24	Budget	
1 Development of Broton	months	Annual (Bz)	
Development of Protoco     the national herd	-	-	
	et the cattle	\$4000	\$2000
producers of the country		\$ <del>4000</del>	φ2000
3. A. Hiring of project	Project	\$48,000	\$24,000
team	Manager	<b>4</b> 10,000	<b>42</b> 1,000
	Admin	\$40,000	\$20,000
	Assistant	,	
	Finance	\$40,000	\$20,000
	Officer		
3 b. 1 Technical Team	Field Director/	\$120,000	\$60,000
	Vet Officer		
	Data	\$42,000	\$21,000
	Operator		
	Tagger	\$40,000	\$20,000
	Restrainer/	\$48,000	\$24,000
2 a Oth an tack migal tacks	Cowboy  2 <sup>nd</sup> Technical	¢405 000	
3 c. Other technical team		\$125,000	
Generation of Cattle con	team	(If required)	_
5. Hiring of the first Team		Line 3 b. 1	<u> </u>
cattle in each community		Line 3 b. 1	
6. Procuring Cattle Com		\$300,000	\$ 150,000
with personnel	mac Cappon	<b>4</b> 000,000	<b>V</b> 100,000
7. Updating of inventor	y Stocks of	-	-
materials available	•		
1. Procurement of	lab Sweep 4	\$60,000	
materials and equipmen	t for	(If required)	
BLPA technical staff			
	\$300,000	\$150,000	
8. Collecting from individual community		\$100,000	\$50,000
and rancher		,	
9. Populating the BLR with	-	-	
10. Field testing of all cor	\$180,000	\$90,000	
official list (operational expense,			
transport and logistics)			
11.Lab testing and results re	\$36,000	\$18,000	

12. Maintaining a mobile mo	\$44,000	\$22,000	
13. Training and capacity technical and admin staf		\$5000	\$ 2500
14. Public Awareness ar sharing	nd information	\$8,000	\$4000
15. Epidemiological study of	sweep 4 and 5	\$60,000	\$30,000
16. Reports	Monthly	-	-
	Sweeps	-	-
	Field Reports	-	-
	Lab reports	-	-
	BLR	-	-
	Final	-	-
17. Accounts consolidation report	and financial	-	-
18. Auditing of Project along BLPA accounts		\$10,000	\$10,000
TOTAL (Bz)		\$1,610,000	\$717,500

#### **4.2 Project Scope Management**

control; and the project's work breakdown structure.

The planning of project scope management was the first of the planning process group processes to occur, following the development of the Project Charter. To define the scope of the project, a scope management plan was produced. The Scope Management Plan included the scope definition, project scope statement, the Work Breakdown Structure (WBS), WBS dictionary, scope verification, and the scope control measure that would guide the project management team throughout the project. The Scope Management Plan provides the scope framework for this project. This plan documents the scope management approach; roles and responsibilities as they pertain to project scope; scope definition; verification and control measures; scope change

This project is to manage the implementation of the Surveillance System Project BLPA component and to ensure cattle producer's participation, investment and support in the sector.

#### **Scope Management approach**

For this project, scope management will be the sole responsibility of the Project Manager. The scope for this project is defined by the Scope Statement, Work Breakdown Structure (WBS) and WBS Dictionary. The Project Manager, Sponsor and Stakeholders will establish and approve documentation for measuring project scope which includes deliverable quality checklists and work performance measurements. Proposed scope changes may be initiated by the Project Manager, Stakeholders or any member of the project team. All change requests will be submitted to the Project Manager who will then evaluate the requested scope change. Upon acceptance of the scope change request, the Project Manager will submit the scope change request to the Change Control Board and Project Sponsor for acceptance. Upon approval of scope changes by the Change Control Board and Project Sponsor, the Project Manager will update all project documents and communicate the scope change to all stakeholders. Based on feedback and input from the Project Manager and Stakeholders, the Project Sponsor is responsible for the acceptance of the final project deliverables and project scope.

#### **Roles and Responsibilities**

In order to successfully manage a projects' scope, it's important that all roles and responsibilities for scope management are clearly defined in the Scope Management Plan. Key personnel will be instrumental to the management of the scope process of the Project.

The Project Manager, Sponsor and team will all play key roles in managing the scope of this project. As such, the project sponsor, manager, and team members (Steering Committee) must be aware of their responsibilities in order to ensure that work performed on the project is within the established scope throughout the entire duration of the project. The table below clearly outlines the roles and responsibilities for the scope management of this project.

# Chart 8 Scope Management Roles and Responsibilities (Source: A. Pech, The Author, June 2019)

Role	Description
Project Sponsor	Approves key project deliverables
	Provides financial resources
	Approve or deny scope change requests as appropriate
	Evaluate need for scope change requests
	Deals directly with the Project Manager
	Leads the National Steering Committee
Project Manager	Communicates outcomes of scope change requests
	Updates project documents upon approval of all scope
	changes
	Involved in project planning, controlling and monitoring
	Facilitates scope change requests
	Responsible for accomplishing project objectives and all
	associated outcomes within scope, cost, time and quality
	specifications
	Reviews and prioritizes project work plans as deemed
	necessary for timely completion of tasks
	Participates in the approval of the project plan and
	deliverables
	Detects, monitors and responds to project risk

Team Members	Communicate outcomes of scope change requests to team
	Directed by the Project Manager
	Evaluate the need for scope changes and communicate
	them to the project manager as necessary
	Responsible for project deliverables
	Identify and escalate policy issues to Project Manager for
	appropriate referral
Steering Commitee	Provides policy and functional direction
	assists in conflict resolution
	supervision to the project
	Involved in project oversight and general control
	Approves project deliverables and scope changes,
	implementation and work plans, milestones, and prioritizes
	project goals

#### **Scope Description**

In principle, biosecurity is a responsibility shared by governments, producers and the general public. The scope of this Project Management plan is limited to the legitimate domain of governments and livestock Association as providers and users of animal health surveillance information; these parties will be chiefly responsible for its implementation. However, delivery of outcomes will require engagement with a broader range of stakeholders.

The plan covers the collection, analysis and reporting of surveillance information for infectious diseases considered to be of national and/or international significance. This includes exotic, emerging, and nationally significant (notifiable) endemic diseases of Livestock.

For completeness, this plan refers to an ongoing targeted and general surveillance program as well as new activities to strengthen priority areas and add value to existing activities, data and practices.

#### **Measures of Project Success**

The success of this BLPA project will be realized when/with:

- A National Steering Committee is established to work towards the improved management of the BLPA Surveillance system
- 2. An efficient and representative Cost Plan is developed for the running of the financials pertaining to the project
- 3. A specific and instructive Scope Plan is developed for the clear indication of what work will be done to improve BLPA Surveillance system
- 4. A Schedule Plan with clear scheduling instructions for the timely completion of the Project matters
- 5. A Stakeholder Plan that allows for the engagement and participation of project stakeholders involved
- 6. A Communications Plan that guarantees the timely, representative transferal and management of BLPA information among project stakeholders.
- 7. A quality management plan to identify the quality requirements for the project to ensure the results meet expectations for approval within the time, cost and scope constraints.
- 8. A human resource management plan to ensure that all human resources are identified and managed effectively to complete the project within time, cost and scope constraints.
- A risk management plan to identify and examine risks to the successful completion of the project and develop plans to minimize probabilities of risks.

#### **Scope Control**

The Scope of Works for the BLPA project will be controlled by the Project Manager and his / her Project Team. The Project Team will perform the work reflected in the WBS and the WBS Dictionary or Glossary of Activities. The Project Manager will oversee the project team and the progression of the project to ensure that this scope control process if followed.

If a change to the project scope is needed, the process of recommending changes to the scope of the project must be carried out. Any project team member or sponsor can request changes to the project scope. All change requests must be submitted to the Project Manager in the form of a project change request document. The Project Manager will then review the suggested change to the scope of the project. The Project Manager will then either deny the change request, if it does not apply to the intent of the project, or convene a change control meeting between the project team and Sponsor to review the change request further and perform an impact assessment of the change. If the change request receives initial approval by the Project Manager and Sponsor, the Project Manager will then formally submit the change request to the Change Control Board. If the Change Control Board approves the scope change the Project Sponsor will then formally accept the change by signing the project change control document. Upon acceptance of the scope change by the Change Control Board and Project Sponsor, the Project Manager will update all project documents and communicate the scope change to all project team members' stakeholders.

#### **Scope Verification**

The deliverables for the project should be formally accepted and signed off by the customer throughout the lifecycle of the project, and not held back as a single deliverable at the end of the project.

During the Project's advancement, the Project Manager will verify the Project deliverables against the original scope as defined in the scope statement, WBS and WBS Dictionary. After the Project Manager verifies that the scope meets the requirements defined in the project plan, the Project Manager and Sponsor will meet for

formal acceptance of the deliverable. During this meeting, the Project Manager will present the deliverable to the Project Sponsor for formal acceptance. The Project Sponsor will accept the deliverable by signing a project deliverable acceptance document. This will ensure that project work remains within the scope of the project on a consistent basis throughout the life of the project.

#### **Work Breakdown Structure**

The Work Breakdown Structure (WBS) and Work Breakdown Structure Dictionary are key elements to effective scope management and are included in the Scope Management Plan. This section discusses how the project scope is to be subdivided into smaller deliverables in the WBS and WBS Dictionary; and how these smaller components are managed during the life of the project.

The project is broken down into three phases: The Initiation phase, Procurement phase, Field Activity phase, Capacity Building phase, Project Closure phase, and Project Management phase.

- 1.0 Initiation Phase
- 1.1 .1 Development of Protocol for Sampling the national herd
- 1.1.2 National tour to meet the cattle producers of the country
- 1.1.3 Hiring of project team
- 1.1.4 Generation of Cattle community list
- 1.2 Procurement Phase
- 1.2.1 Procuring Cattle Committee Support with personnel
- 1.2.2 Updating of inventory Stocks of materials available
- 1.2.3 Procurement of lab materials and equipment for BLPA technical staff

#### 1.3 Field Testing Phase

- 1.3.1 Collecting from individual community and ranchers
- 1.3.2 Populating the BLR with information
- 1.3.3 Field testing of all community in the official list
- 1.3.4 Lab testing and results reports
- 1.3.5 Maintaining a mobile movement control unit
- 1.4 Capacity Building Phase
- 1.4.1 Training and capacity building of technical and admin staff
- 1.4.2 Public Awareness and information sharing
- 1.5 Project Closure
- 1.5.1 Epidiomology Study
- 1.5.2 Reports
- 1.5.3 Accounts consolidation and financial report
- 1.5.4 Auditing of Project along BLPA accounts
- 1.6 Project Management
- 1.6.1 Project Planning
- 1.6.2 Project Scheduling
- 1.6.3 Project Accounting
- 1.6.4 Project Reporting

Chart 9 WBS Dictionary (Source: A. Pech, The Author, June 2019)

WBS	Element Name	Description of	Deliverables	Budget	Resources
Code		Work		per	
				annum	
				(Bz)	
	Initiation Phase	Starting poing	NA	NA	*Laptop
1.0		of Development			*Desktop
					*Internet
					*Relevant
					Literature
1.1.1	Development of	Achievement of	Official	NA	*Laptop
	Protocol for	national free	Document		*Desktop
	Sampling the	herd status			*Internet
	national herd				*Relevant
					Literature
1.1.2	National tour to	To have the	Framework	\$2,000	*Laptop
	meet the cattle	cattle	for traceability		*Desktop
	producers of the	producer's			*Internet
	country	participation,			*Relevant
		investment and			Literature
		support in the			*Data input
		sector.			
1.1.3	Hiring of Project/	The team is	Project	\$189,000	*Laptop
	Technical team	collectively	Management		*Desktop
		responsible for	Plan		*Internet
		assisting the	Documents		*Relevant
		programme or			Literature
		project manager			*Data input
		to deliver the			
		programme or			

		project			
		objectives			
1.1.4	Generation of	Enhances the	Formal List	NA	*Laptop
	Cattle community	level of more			*Desktop
	list	accurate data of			*Internet
		the cattle sector			*Relevant
		with ability to			Literature
		use in key			*Data input
		decision making			
1.2	Procurement	This process	NA	NA	*Laptop
	Phase	involves the			*Desktop
		acquisition of			*Internet
		products or			*Relevant
		services			Literature
		needed for the			*Data input
		project to carry			
		out its			
		operations.			
1.2.1	Procuring Cattle	This department	Reports	\$150,000	*Laptop
	Committee	is in constant			*Desktop
	Support with	contact with all			*Internet
	personnel	our producers			*Relevant
		across the			Literature
		country,			*Data input
		procuring cattle			
		on a continual			
		basis.			
1.2.2	Updating of	For efficient	Data	NA	*Laptop
	inventory Stocks of	stock control	Inventory		*Desktop
	materials available	and to ensure	Control Log		
		that capital is	Sheets		

		not tied up			*Internet
		unnecessarily			*Relevant
					Literature
					*Data input
1.2.3	Procurement of lab	Supplying	Data	\$300,000	*Laptop
	materials and	together ítems	Inventory		*Desktop
	equipment for	that need to be	Control Log		*Internet
	BLPA technical	used	Sheets		*Relevant
	staff	concurrently to			Literature
		complete the			*Data input
		testing protocol.			
1.3	Field Testing	Technical field	NA	NA	*Laptop
	Phase	technicians for			*Desktop
		real time data			*Internet
		input to keep up			*Relevant
		with the amount			Literature
		of data			*Data input
		transferred to			
		the required			
		format			
1.3.1	Collecting from	Increase the	Data Logs	\$50,000	*Laptop
	individual	usage of			*Desktop
	community and	technical			*Internet
	rancher	service,			*Relevant
		extension			Literature
		service that			*Data input
		ranchers face			
		annually.			
1.3.2	Populating the	The BLR can	Data	NA	*Laptop
	BLR with	upgrade using	Logs/Framew		*Desktop
	information	other databases			

		of key data in	ork for		*Internet
		the sector,	tracability		*Relevant
		including			Literature
		Metadata and			*Data input
		GIS technology.			
1.3.3	Field testing of all	Additional	Data Logs	\$90,000	*Laptop
	community in the	support staff for			*Desktop
	official list	real time data			*Internet
		input to keep up			*Relevant
		with the amount			Literature
		of data			*Data input
		transferred to			
		the required			
		format.			
1.3.4	Lab testing and	Ensure	Reports	\$18,000	*Laptop
	results reports	Sustainable			*Desktop
		Laboratory			*Internet
		Support			*Relevant
					Literature
					*Data input
1.3.5	Maintaining a	Mobility of its	NA	\$22,000	Transportation
	mobile movement	technical			
	control unit	officers for			
		active			
		surveillance,			
		Quarantine,			
		assurance of			
		slaughtering			
		positive tested			
		cattle,			
		enforcement of			

		movement			
		control activities			
		among others			
1.4	Capacity Building	Project	NA	NA	*Laptop
	Phase	Team/Technical			*Desktop
		team will be			*Internet
		fully trained to			*Relevant
		equip them with			Literature
		the skills to			*Data input
		carry out the			
		Project			
1.4.1	Training and	They will	Attendance	\$2,500	*Laptop
	capacity building of	receive detailed	Records		*Desktop
	technical and	training to			*Internet
	admin staff	develop the			*Relevant
		necessary			Literature
		technical skills			*Data input
		as well as			
		appropriate			
		methods to			
		pass on those			
		skills since they			
		are often the			
		ones to have			
		regular contact			
		with farmers			
1.4.2	Public Awareness	It is very	Attendance	\$4,000	*Laptop
	and information	important to	Records		*Desktop
	sharing	devote			*Internet
		considerable			*Relevant
		resources to			Literature

		public education			*Data input
		and awareness.			
		Encouraging			
		the support of			
		livestock			
		owners can be			
		achieved			
		through the			
		development of			
		appropriate			
		public			
		awareness and			
		education			
		Activities to	NA	NA	*Laptop
1.5	Project Closure	ensure the			*Desktop
		recording of			*Internet
		project			*Relevant
		documents,			Literature
		making final			*Data input
		payments,			
		releasing			
		resources and			
		completing the			
		project			
1.5.1	Epidemiological	To attempt to	Report Study	\$30,000	*Laptop
	study of sweep 4	determine what			*Desktop
	and 5	factors are			*Internet
		associated with			*Relevant
		the diseases			Literature
		(risk factors)			*Data input

1.5.2	Reports	Includes ALL	Reports	NA	*Laptop
		Report:	documents		*Desktop
		Monthly,			*Internet
		Sweeps,			*Relevant
		Field Reports,			Literature
		Lab reports,			*Data input
		BLR, &			
		Final			
1.5.3	Accounts	Consolitdating	Financial	NA	*Laptop
	consolidation and	and formalizing	Report/State		*Desktop
	financial report	Financial stands	ments		*Internet
					*Relevant
					Literature
					*Data input
1.5.4	Auditing of Project	This will enable	Audit Report	\$10,000	*Laptop
	along BLPA	the auditor to			*Desktop
	accounts	express a			*Internet
		professional			*Relevant
		opinion on the			Literature
		financial			*Data input
		position of the			
		Project and of			
		the funds			
		received and			
		expenditures for			
		the accounting			
		period			
1.6	Project	The	NA	NA	*Laptop
	Management	management of			*Desktop
		the planning,			
		execution,			

		monitoring &			*Internet
		controlling and			*Relevant
		closure of the			Literature
		project			*Data input
1.6.1	Project Planning	Planning and	Project	NA	*Laptop
		updating project	Management Plan		*Desktop
		activities	, ian		*Internet
		throughout			*Relevant
		project lifecycle			Literature
					*Data input
1.6.2	Project Scheduling	Planning of	Schedule	NA	*Laptop
		project			*Desktop
		activities,			*Internet
		assigning			*Relevant
		timeline and			Literature
		dates to			*Data input
		determine and			
		control project			
		duration			
1.6.3	Project Accounting	Monitoring the	Financial	NA	*Laptop
		financial	Reports		*Desktop
		expenditures of			*Internet
		the project			*Relevant
		throughout the			Literature
		project lifecycle			*Data input
1.6.4	Project Reporting	Documenting	Project	NA	*Laptop
		project	Management		*Desktop
		activities,	Reports and		*Internet
		preparing	Memos		*Relevant
		reports and			Literature

presenting to	*Data input
the appropriate	
stakeholders	

#### **Scope Critera Acceptance**

The following requirements must be met for the project to be accepted as complete:

- ➤ All and only the work captured in the Scope baseline is completed;
- A robust plan, with clear steps is established for cash generation and financial management of BLPA funds;
- A clear and timed execution plan for BLPA related activities;
- A plan for the engagement of BLPA stakeholders at the various stages of the project life cycle, to ensure heightened appreciation for, and appropriate participation in BLPA related activities; and
- A plan to produce, transfer, and manage BLPA information to stakeholders at appropriate times in the project life cycle.

When all of these requirements are met, the Project Manager and Project Sponsor will sign off on the project plan below.

Approved by:

	Date:	
<full name=""></full>	Date	
Project Sponsor		
	Date:	
<full name=""></full>		
Project Manager		

#### 4.3 Project Schedule Management

The project schedule is the roadmap for how the project will be executed. Schedules are an important part of any project as they provide the project team, sponsor, and stakeholders a picture of the project's status at any given time. The purpose of the schedule management plan is to define the approach the project team will use in creating the project schedule. This plan also includes how the team will monitor the project schedule and manage changes after the baseline schedule has been approved. This includes identifying, analyzing, documenting, prioritizing, approving or rejecting, and publishing all schedule-related changes (Malsam, 2018).

#### **Schedule Management Approach**

Project schedules will be created using Project Plan 365 starting with the deliverables identified in the project's Work Breakdown Structure (WBS). Activity definition will identify the specific work packages which must be performed to complete each deliverable. Activity sequencing will be used to determine the order of work packages and assign relationships between project activities. Activity duration estimating will be used to calculate the number of work periods required to complete work packages. Resource estimating will be used to assign resources to work packages in order to complete schedule development.

After an initial schedule has been developed, it will be reviewed by the project team and any resources tentatively assigned to project tasks. The project team and resources must agree to the proposed work package assignments, durations, and schedule. When this is

achieved, the project sponsor will review and approve the schedule and it will then be baselined.

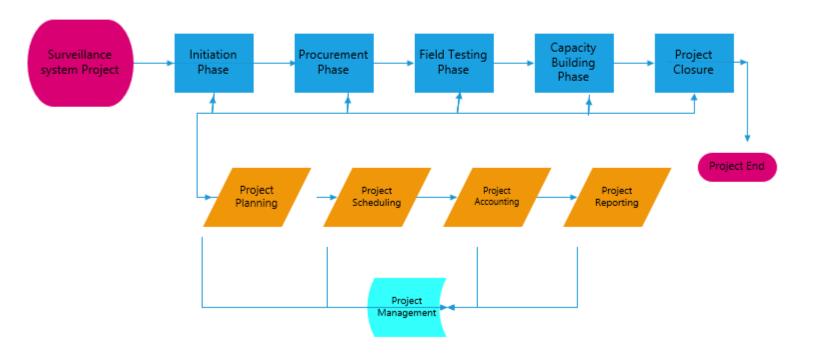


Figure 7 example Schedule Network Diagram (A. Pech, Visio Professional 2019)

#### Milestones for the project schedule:

- Completion of scope statement and WBS/WBS Dictionary
- Baselined project schedule
- Approval of final project budget
- Project kick-off
- Approval of roles and responsibilities
- Requirements definition approval
- Completion of data collection/inventory
- Project implementation
- Acceptance of final deliverables

# Chart 10 Schedule Management Roles and Responsibilities (Source: A. Pech, The Author, June 2019)

Role	Description
Project Sponsor	Participate in reviews of the proposed schedule and approve the final schedule before it is baselined.
Project Manager	<ul> <li>Responsible for facilitating work package definition, sequencing, and estimating duration and resources with the project team.</li> <li>Create the project schedule using MS Project 2016 and validate the schedule with the project team, stakeholders, and the project sponsor.</li> <li>Obtain schedule approval from the project sponsor and baseline the schedule.</li> </ul>
Team Members	<ul> <li>Responsible for participating in work package definition, sequencing, duration, and resource estimating.</li> <li>Review and validate the proposed schedule and perform assigned activities once the schedule is approved.</li> </ul>
Project Stakeholders	Participate in reviews of the proposed schedule and assist in its validation

#### **Schedule Control**

The project schedule will be reviewed and updated as necessary on a bi-weekly basis with actual start, actual finish, and completion percentages which will be provided by task owners.

The project manager is responsible for holding bi-weekly schedule updates/reviews; determining impacts of schedule variances; submitting schedule change requests; and reporting schedule status in accordance with the project's communications plan.

The project team is responsible for participating in bi-weekly schedule updates/reviews; communicating any changes to actual start/finish dates to the project manager; and participating in schedule variance resolution activities as needed.

The project sponsor will maintain awareness of the project schedule status and review/approve any schedule change requests submitted by the project manager.

#### **Scope Change**

Any changes in the project scope, which have been approved by the project sponsor, will require the project team to evaluate the effect of the scope change on the current schedule. If the project manager determines that the scope change will significantly affect the current project schedule, he/she may request that the schedule be re-baselined, in consideration of any changes which need to be made as part of the new project scope.

The project sponsor must review and approve this request before the schedule can be re-baselined.

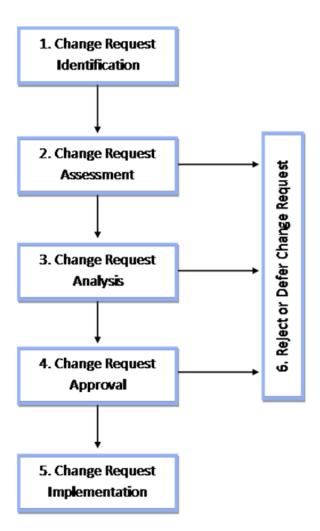


Figure 8 Example of change request Phases (A. Pech, Visio Professional 2019)

## Implementation of the Surveillance System Project BLPA Component Change Control Form

SECTION 1	
DATE (DD/MM/YY):	
PROJECT NAME:	
CHANGE NUMBER:	
ITEM VERSION:	
IDENTIFICATION OF ASPECT TO BE CHANGED (Indicate Document Page No.)	
AREA OF CHANGE () Scope () Cost () Time () Stakeholders () Communication	
CHANGE DETAILS (Indicate importance and urgency)	
JUSTIFICATION	
DECOMMENDATION.	
RECOMMENDATION	
1	

REQUESTER OF CHANGE: _				
JOB TITLE:				
PHONE CONTACT:				
EMAIL CONTACT:				
	SEC	CTION 2		
DATE INVESTIGATED (DD/MI	MYY):			
INVESTIGATOR OF CHANGE	:			
IMPACT:				
SUGGESTED PRIORITY				
() High	()	Low	()	Medium
INVESTIGATION OUTCOME:				
ALTERNATIVE SOLUTION:				

<full name=""></full>	Date:
Project Manager	
Provisional Approval by:	
<approvers name=""> Project Sponsor</approvers>	Date:
SECTION	3
CHANGE CONTROL BOARD MEETING DATE:	
MEETING VENUE:	
ATTENDEES:	
COMMENTS:	
Approval by:	
Project Sponsor	Date:

	SECTION 4
CHANGE IMPLEMENTED:	
IMPLEMENTATOR:	
DATE:	
PROJECT MANAGER:	
DATE:	

Figure 9 Example Change Request (Internal Source)

According to PMI, an activity list is a comprehensive list with an activity identifier and scope of work description of the scheduled activities required to complete each work package (PMI, 2013, p. 152). Also, while defining activities, milestones were added and modified. Subsequently, after defining the activities, the milestone list found in the Project Charter and Schedule Management Plan were updated.

# **Activity Duration**

Chart 11 Resource Assignment and Activity Durations (Source: A. Pech, The Author, June 2019)

Task Name	Duration	Resource Names
1.0 Initiation Phase	774 days	Project Manager
1.1.1 Development of Protocol	4 days	Technical Team/ Project
for Sampling the national herd	+ days	Manager
		Technical Team/Project
1.1.2 National tour to meet the	9 days	Manager
cattle producers of the country		
1.1.3 Hiring of project team	714 days	Project Manager
1.1.4 Generation of Cattle community list	122 days	Technical Team
1.2 Procurement Phase	774 days	Financial Director/Project
1.2 i loculement i nase	114 days	Manager
1.2.1 Procuring Cattle		Financial
	640 days	Director/Technical Team
Personnel		
1.2.2 Updating of inventory	710 days	Financial Director/Project
Stocks of materials available		Manager
1.2.3 Procurement of Lab and	636 days	Financial Director/Project
equipment		Manager/ Technical Team
1.3 Field Testing Phase	774 days	Technical Team
1.3.1 Collecting from individual	686 days	Technical Team
community and rancher	•	
1.3.2 Field testing of all	765 days	Technical Team
community in the official list		Tankaia di Tana
1.3.3 Lab testing and results reports	645 days	Technical Team
1.3.4 Populating the BLR	696 days	Technical Team/Project
Population		Manager
1.4 Capacity Building Phase	774 days	Project Manager

1.4.1 Training and capacity		Project	Manager/
building of technical and admin	311 days	Technical team/	Admin
1.4.2 Public Awareness and information sharing	638 days	Technical Team	
1.5 Project Closure	696 days	Project Manager	
1.5.1 Epidemiological study of sweep 4 and 5	561 days	Technical Tea Manager	m/Project
1.5.2 Reports	696 days	Project  Manager/Technical Tea	
1.5.3 Accounts consolidation and financial report	705 days	Financial Director	
1.5.4 Auditing of Project along BLPA accounts	521 days	Financial Director	
1.6 Project Management	122 days	Project Manager	
1.6.1 Project Planning	122 days	Project Manager	
1.6.2 Project Scheduling	774 days	Project Manager	
1.6.3 Project Accounting	774 days	Project Manager	
1.6.4 Project Reporting	774 days	Project Manager	

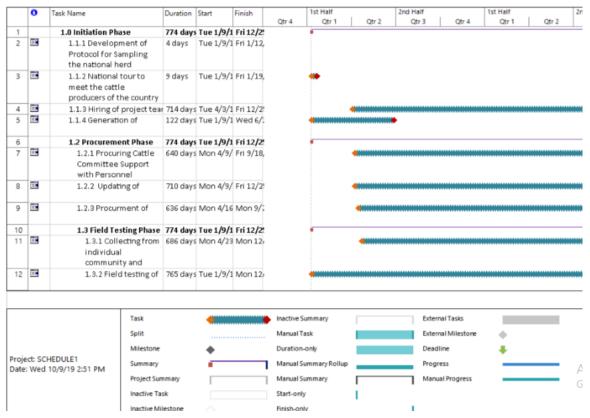
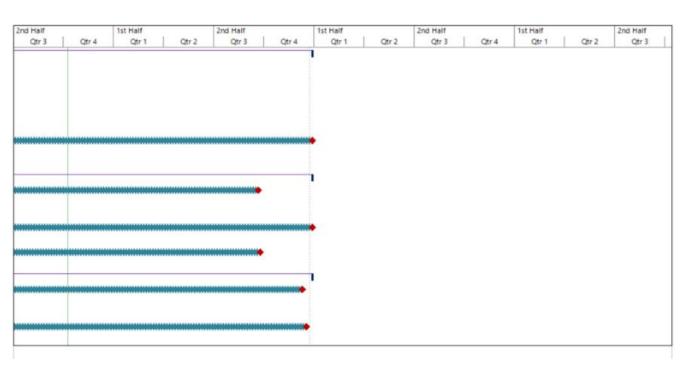
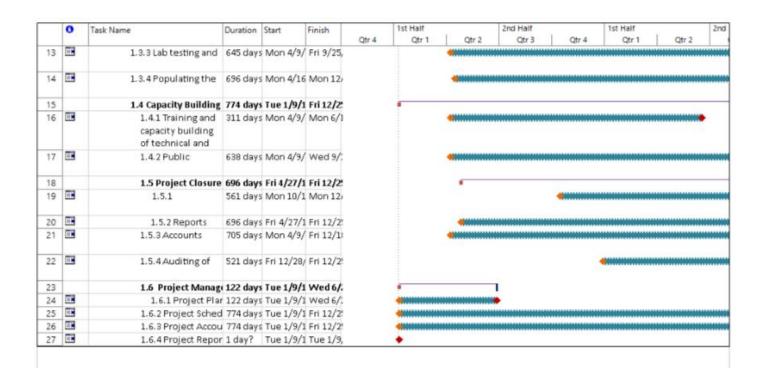
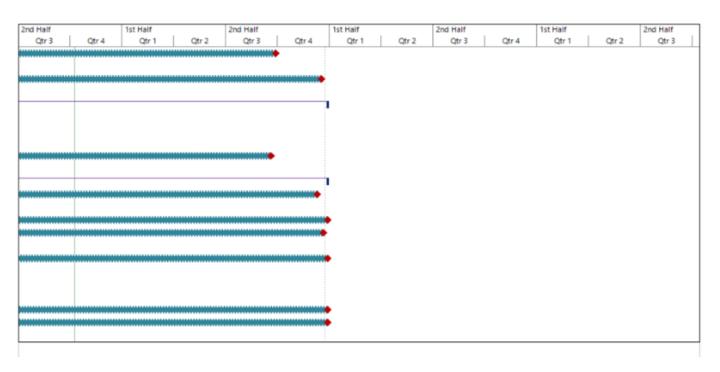


Figure 10 BLPA Surveillance System Project Gantt Chart. (Created in Microsoft Project Plan 365)







# 4.4 Project Cost Management

#### Introduction

The Cost Management Plan defines how the costs on the project will be managed throughout the project's lifecycle. It sets the format and standards by which the project costs are measured, reported, and controlled. The Cost Management Plan:

- Identifies who is responsible for managing costs
- Identifies who has the authority to approve changes to the project or its budget
- How cost performance is quantitatively measured and reported upon
- Report formats, frequency and to whom they are presented

The Project Manager will be responsible for managing and reporting on the project's cost throughout the duration of the project. The Project Manager will meet with management to present and review the project's cost performance for the preceding month. The Project Manager is responsible of accounting for cost deviations and presenting the Project Sponsor with options for getting the project back on budget. The Project Sponsor has the authority to make changes to the project to bring it back within budget (Malsam, 2018).

# **Cost Management Approach**

Costs for this project will be managed at the fourth level of the Work Breakdown Structure (WBS). Control Accounts will be created at this level to track costs. Earned Value calculations for the CA's will measure and manage the financial performance of the project. Credit for work will be assigned at the work package level. The percentage (%) of credit granted to each work package will be calculated based on the amount of work completed at a point in time, and compared to the total costs required to complete

the work package. Costs may be rounded to the nearest dollar and work hours rounded to the nearest whole hour.

Cost variances of +/- 0.1 in the cost and schedule performance indexes, will change the status of the cost to cautionary; as such, those values will be changed to yellow in the project status reports. Cost variances of +/- 0.2 in the cost and schedule performance indexes, will change the status of the cost to an alert stage; consequently, those values will be changed to red in the project status reports. This will require corrective action from the Project Manager in order to bring the cost and/or schedule performance indexes below the alert level. Corrective actions will require a project change request and be must approved by the Project Sponsor before it can become within the scope of the project.

## **Measuring Project Cost**

Schedule Variance is a measurement of the schedule performance for a project. It's calculated by taking the Earned Value and subtracting the Planned Value. Since EV is the actual value earned in the project and the PV is the value our project plan says we should have earned at this point, when we subtract what we planned from the actual we have a good measurement. This tells us if we are ahead or behind the baseline schedule according to our project plan. If SV is zero, then the project is perfectly on schedule. If SV is greater than zero, the project is earning more value than planned thus it's ahead of schedule. If SV is less than zero, the project is earning less value than planned thus it's behind schedule.

Cost Variance is a measurement of the budget performance for a project. CV is calculated by subtracting Actual Costs from EV. As we already know, EV is the actual value earned in the project. AC is the actual costs incurred to date, thus when we subtract what our actual costs from the EV we have a good measurement which tells us if we are above or below budget. If CV is zero, then the project is perfectly on budget.

If CV is greater than zero, the project is earning more value than planned thus it's under budget. If CV is less than zero, the project is earning less value than planned thus it's over budget.

Schedule Performance Index measures the progress achieved against that which was planned. SPI is calculated as EV/PV. If EV is equal to PV, the value of the SPI is 1. If EV is less than the PV, then the value is less than 1, which means the project is behind schedule. If EV is greater than the PV, the value of the SPI is greater than one, which means the project is ahead of schedule. A well performing project should have its SPI as close to 1 as possible, or maybe even a little under 1.

Cost Performance Index measures the value of the work completed compared to the actual cost of the work completed. CPI is calculated as EV/AC. If CPI is equal to 1 the project is perfectly on budget. If the CPI is greater than 1 the project is under budget, if it's less than 1 the project is over budget.

Performance of the project will be measured using Earned Value Management. The following four Earned Value metrics will be used to measure to projects cost performance:

- SV
- CV
- SPI
- CPI

If the Schedule Performance Index or Cost Performance Index has a variance of between 0.1 and 0.2, the Project Manager must report the reason for the exception. If the SPI or CPI has a variance of greater than 0.2, the Project Manager must report the reason for the exception and provide management a detailed corrective plan to bring the projects performance back to acceptable levels.

**Chart 12 Performance Measure (Source: A. Pech, The Author, June 2019)** 

Performance Measure	Yellow	Red
SPI	Between 0.9 and 0.8	Less Than 0.8 or
	or Between 1.1 and	Greater than 1.2
	1.2	
CPI	Between 0.9 and 0.8	Less Than 0.8 or
	or Between 1.1 and	Greater than 1.2
	1.2	

# **Reporting Format**

Reporting for cost management will be included in the monthly project status report. The Monthly Project Status Report will include a section labeled, "Cost Management". This section will contain the Earned Value Metrics identified in the previous section. All cost variances outside of the thresholds identified in this Cost Management Plan will be reported on, including any corrective actions which are planned. Change Requests which are triggered based upon project cost overruns will be identified and tracked in this report.

# **Cost Variance Response Process**

The Control Thresholds for this project is a CPI or SPI of less than 0.8 or greater than 1.2. If the project reaches one of these Control Thresholds, a Cost Variance Corrective Action Plan is required. The Project Manager will present the Project Sponsor with options for corrective actions, within five business days from when the cost variance is first reported. Within three business days from when the Project Sponsor selects a corrective action option, the Project Manager will present the Project Sponsor with a formal Cost Variance Corrective Action Plan. The Cost Variance Corrective Action Plan

will detail the actions necessary to bring the project back within budget and the means by which the effectiveness of the actions in the plan will be measured. Upon acceptance of the Cost Variance Corrective Action Plan, it will become a part of the project plan and the project will be updated to reflect the corrective actions.

# **Cost Change Control Process**

The cost change control process will follow the established project change request process. The project budget/cost changes must be approved by the project sponsor.

Chart 13 Project Budget/Cost Changes (Source: A. Pech, The Author, June 2019)

Activities	Total budget 24	Budget	
		months	Annual (Bz)
Development of Protocol for S	ampling the	-	-
national herd			
National tour to meet the cattle	producers of	\$4000	\$2000
the country			
A. Hiring of project team	Project	\$48,000	\$24,000
	Manager		
	Admin	\$40,000	\$20,000
	Assistant		
	Finance	\$40,000	\$20,000
	Officer		
B. Technical Team	Field Director/	\$120,000	\$60,000
	Vet Officer		
	Data	\$42,000	\$21,000
	Operator		
	Tagger	\$40,000	\$20,000

	Res	strainer/	\$48,000	\$24,000
	Cowboy			
C. Other Technical team	2 <sup>nd</sup>	Technical	\$125,000	
	tear	m	(If required)	
Generation of Cattle community	-	-		
Hiring of the first Team for testi	ng of	cattle in	Line 3 b. 1	
each community				
Procuring Cattle Committee Su	pport	t with	\$300,000	\$ 150,000
personnel				
Updating of inventory Stocks of	f mate	erials	-	-
available				
Procurement of lab materials a	nd	Sweep 4	\$60,000	
equipment for BLPA technical s	staff		(If required)	
		Sweep 5	\$300,000	\$150,000
Collecting from individual comm	nunity	y and	\$100,000	\$50,000
rancher				
Populating the BLR with inform	ation		-	-
Field testing of all community in	the	official list	\$180,000	\$90,000
(operational expense, transport	t and	logistics)		
Lab testing and results reports			\$36,000	\$18,000
Maintaining a mobile movemen	t con	trol unit	\$44,000	\$22,000
Training and capacity building of	of tec	hnical and	\$5000	\$ 2500
admin staff				
Public Awareness and informat	ion s	haring	\$8,000	\$4000
Epidemiological study of sweep	Epidemiological study of sweep 4 and 5			\$30,000
Reports	Mor	nthly	-	-
	Swe	eeps	-	-
	Fiel	d Reports	-	-
	Lab	reports	-	-
	BLF	?	-	-

	Final	-	-
Accounts consolidation and fina	ancial report	-	-
Auditing of Project along BLPA	accounts	\$10,000	\$10,000
TOTAL (Bz)		\$1,610,000	\$717,500

## **SPONSOR ACCEPTANCE**

Approved by the Project Sponsor:		
	Date:	
<project sponsor=""></project>		

Chart 14 Activity Preliminary Budget Estimates (Source: A. Pech, The Author, June 2019)

WBS#	Activity Cost	Contingency	Control Account
		Reserve	
1.0	\$382,000	\$125,000	\$507,000
1.2	\$600,000	\$60,000	\$660,000
1.3	\$324,000	\$36,000	\$360,000
1.4	\$10,000	\$3000	\$13,000
1.5	\$60,000	\$10,000	\$70,000
Aggregate	\$1,376,000	\$234,000	\$1,610,000

# **4.5 Project Quality Management**

The Quality Management Plan is an integral part of any project management plan. The purpose of the Quality Management Plan is to describe how quality will be managed throughout the lifecycle of the project. It also includes the processes and procedures for

ensuring quality planning, assurance, and control are all conducted. All stakeholders should be familiar with how quality will be planned, assured, and controlled.

#### Introduction

The Quality Management Plan for the BLPA Surveillance system project will establish the activities, processes, and procedures for ensuring a quality product upon the conclusion of the project. The purpose of this plan is to:

- Ensure quality is planned
- Define how quality will be managed
- Define quality assurance activities
- Define quality control activities
- Define acceptable quality standards

# **Quality Management Approach**

The quality management approach for the BLPA Surveillance system project will ensure quality is planned for both the product and processes. In order to be successful, this project will meet its quality objectives by utilizing an integrated quality approach to define quality standards, measure quality, and continuously improve quality. The project team will work with the Quality team to define and document all organizational and project specific quality standards, for both product and processes. All quality documentation will become a part of the Plan and will be transitioned to operations upon the successful completion of the project.

Metrics will be established and used to measure quality throughout the project life cycle for the product and processes. The Quality Team Manager will be responsible for working with the project team to define these metrics, conduct measurements, and analyze results. These product and process measurements will be used as one criterion in determining the success of the project and must be reviewed by the project sponsor. Metrics will include:

- Schedule
- Resources
- Cost
- Process performance
- Product performance
- Customer Satisfaction

# Data quality control

Data quality control is an integral part of information management. It is a fatal mistake to assume that all data entering a system is good data.

Data will move from the field, to the district office, and then to database input. The more checks are conducted before input, the better. If a problem is detected while a piece of information is still relatively near to its source, it can be followed up and corrected with relative ease. The further data moves from its origin, the more difficult - and costly - corrections become.

## In the field:

Careful questioning of the farmer to capture a true reflection of information. Leading questions should be avoided. If information comes from farmer recall, it may be worthwhile to cross-check information with other family members or in contact farmers.

#### At the district office:

Completed questionnaires are evaluated for legibility, correctness (eg. place names, code usage) accuracy and internal logic. What is written must, in other words be clear, neat, and make sense. Where a query arises, the district supervisor (preferably a veterinarian) must first contact the interviewer concerned to clarify the issue with him. If necessary, and if possible, a return should be made to the original data source (the farmer) to follow up. Not only is it easier (nearer) to do this while still at field level; it is also possible to recapture information while it is still within reasonable recall, and important details are not yet forgotten.

# At the epidemiology unit

The data entry clerks will detect - and complain about - poor handwriting. The epidemiologist will further do spot checks on individual questionnaires before data entry, and also cross-check data entered onto the database with the questionnaires from which the data came on a random basis.

Data input staff will need good training and careful monitoring. It essential that data typists do not sit in front of computers for extended periods, as this leads to physical tiredness, eye and mental fatigue, and a lack of concentration. Where possible, data entry should be interspersed with other tasks, such as the sorting and filing of questionnaires, doing data backups, sending enquiries to the field about data quality, etc. Field management of veterinary staff remains an important aspect of basic management, not just data management. Staff must work according to fixed programs, and spot checks must be made by supervisors from time to time to ensure that they are actually "on program."

Even where surveys are randomized, errors will creep in. If livestock numbers are incorrectly estimated, serum sampling tubes may be too few, resulting in unrealistically small sample sizes. Sampling animals of unknown vaccination history may result in the detection of vaccine titers during zero-surveillance. Farmers may lie about what diseases their animals have had.

Data input staff may quite literally have a bad day and miss the typing-in of a batch of data forms - or forms may get lost in the post, leaving a "hole" in the database.

Lists of possible wrongs are endless and very depressing, but can be minimized through:

- thorough staff training (at field and headquarters level)
- creating strong farmer awareness and gaining their co-operation
- good planning of data collection, routine surveillance and special surveys
- enforcing strong discipline amongst staff
- having a vigilant epidemiologist

# **Quality Assurance**

In order to ensure quality, an iterative quality process will be used throughout the project life cycle. This iterative process includes measuring process metrics, analyzing process data, and continuously improving the processes.

The quality manager will provide day to day quality management and conduct process audits on a weekly basis, monitor process performance metrics, and assure all processes comply with project and organizational standards. If discrepancies are found, the quality manager will meet with the Project Manager and review the identified discrepancies.

The Project Manager will schedule regularly occurring project, management, and document reviews. In these reviews, an agenda item will include a review of project processes, any discrepancies and/or audit findings from the quality manager, and a discussion on process improvement initiatives.

# **Quality Control Measurement**

All Project products and processes must be measured and fall within the established standards and tolerances. The below logs will be used by the project and quality teams in conducting these measurements and will be maintained for use as supporting documentation for the project's acceptance.

Quality Assurance Log

	<i>,</i> ,	ucc =cg					
Trial #	Date	Process Measured	Required Value	Actual Measured	Acceptabl ? (Y/N)	le Recommendation	Date Resolved
••		111001001100	7 0.1 0.0	11100.00.100.	1 (1711)		. 100000

**Quality Control Log** 

Cable	Date	Item	Required	Actual	Acceptable?	Recommendation	Date
#		Measured	Value	Measured	(Y/N)		Resolved

SPONSOR ACCEPTANCE		
Approved by the Project Sponsor:		
	Date:	
<project sponsor=""></project>		

# **4.6 Project Human Resource Management**

Human resources management is an important part of the BLPA Project. The human resources management plan is a tool which will aid in the management of this project's human resource activities throughout the project until closure. The human resources management plan includes:

- Roles and responsibilities of team members throughout the project
- Project organization charts
- Staffing management plan to include:
  - a. How resources will be acquired
  - b. Timeline for resources/skill sets
  - c. Training required to develop skills
  - d. How performance reviews will be conducted
  - e. Recognition and rewards system

The purpose of the human resources management plan is to achieve project success by ensuring the appropriate human resources are acquired with the necessary skills, resources are trained if any gaps in skills are identified, team building strategies are clearly defined, and team activities are effectively managed.

# **Roles and Responsibilities**

The roles and responsibilities for the Project team are essential to project success. All team members must clearly understand their roles and responsibilities in order to successfully perform their portion of the project. For the Surveillance system project, the following project team roles and responsibilities have been established:

# **Project Manager (PM):**

Responsible for the overall success of the Surveillance system Project. The PM must authorize and approve all project expenditures. The PM is also responsible for approving that work activities meet established acceptability criteria and fall within acceptable variances. The PM will be responsible for reporting project status in accordance with the communications management plan. The PM will evaluate the performance of all project team members and communicate their performance to functional managers. The PM is also responsible for acquiring human resources for the project through coordination with functional managers.

#### **Admin Assistant:**

To assist PM with all admin and day today running of head office. Monitor Cess returns and ensure account receivables are kept in good standing. Ensure Payroll including sec and all relevant taxes are paid and up to date. Prepare all payments due and present same for approval. Answer phones and look after visitors and their enquiries. Administer petty cash. Banking of all cash and cheques received.

#### **Financial Officer:**

The finance officer is the custodian of the funds and financial records of the Project. The Finance officer duties will include overseeing the appropriate people to ensure that the financial records and reports are properly kept and maintained. The finance officer works closely with the BOD, CEO, auditor, and PM to ensure the integrity of the fiscal affairs of the association.

# **Project Organizational Chart**

The following RACI chart shows the relationship between project tasks and team members. Any proposed changes to project responsibilities must be reviewed and approved by the project manager. Changes will be proposed in accordance with the project's change control process. As changes are made, all project documents will be updated and redistributed accordingly.

Chart 15 Activity RACI Chart (Source: A. Pech, The Author, June 2019)

	Project	Admin	Finance	Vet	Data	Technical
	Manager	Assistant	Officer/Director	Officer	Operator	Team
Requirements	Α			R	R	R
Gathering						
Change Requests	Α	R			1	1
Contract	Α	R				
Adminstration						
Permits/Approvals	Α	R				I
Project Scope	Α	R		1	I	1
Project	Α	R		I	1	1
Communication						
Project Quality	Α	R				1
Stakeholder	Α	R				I
Management						
Account Status	Α	R	R			I
Reports	Α	R				R
Workers	Α	R				
Procurement						

# Key:

R – Responsible for completing the work

A - Accountable for ensuring task completion/sign off

C – Consulted before any decisions are made

I – Informed of when an action/decision has been made

# **Staffing Management**

# **Staff Acquisition:**

For the Surveillance System Project, the project staff will consist entirely of internal resources. There will be no outsourcing/contracting performed within the scope of this project. The Project Manager will negotiate with functional and department managers in order to identify and assign resources in accordance with the project organizational structure. All resources must be approved by the appropriate functional/department manager before the resource may begin any project work. The project team will not be co-located for this project and all resources will remain in their current workspace.

# **Training**

Training is required for the project team/technical team employed directly by BLPA. This training will equip the workers with the necessary knowledge to retrieve and document data successfully.

With respect to the other employees and contracted workers, they are all fully capable of functioning in the capacity for which they have been hired.

#### **Performance Reviews:**

The project manager will review each team member's assigned work activities at the onset of the project and communicate all expectations of work to be performed. The project manager will then evaluate each team member throughout the project to evaluate their performance and how effectively they are completing their assigned work. Prior to releasing project resources, the Project/Admin Assistant will meet with the appropriate functional manager and provide feedback on employee project performance. The functional managers will then perform a formal performance review on each team member.

#### **Recognition and Rewards:**

Although the scope of this project does not allow for ample time to provide crosstraining or potential for monetary rewards there are several planned recognition and reward items for project team members.

 Upon successful completion of the Project, a party will be held to celebrate the success of each team member with the team members' families present.

<ul> <li>Upon successful completion of the project completed all assigned work packages on from the CEO.</li> </ul>	
nom the CEO.	
Sponsor Acceptance	
Approved by the Project Sponsor:	
	Date:
<project sponsor=""></project>	

# **4.7 Project Communication Management**Introduction

This Communications Management Plan sets the communications framework for this project. It will serve as a guide for communications throughout the life of the project and will be updated as communication needs change. This plan identifies and defines the roles of persons involved in this project. It also includes a communications matrix which maps the communication requirements of this project.

# **Communication Management Approach**

The Project Manager will take a proactive role in ensuring effective communications on this project. The communications requirements are documented in the Communications Matrix presented in this document. The Communications Matrix will be used as the guide for what information to communicate, who is to do the communicating, when to communicate it, and to whom to communicate.

# **Stakeholder Communications Requirements**

As part of identifying all project stakeholders, the project manager will communicate with each stakeholder in order to determine their preferred frequency and method of communication. This feedback will be maintained by the project manager in the project's Stakeholder Register. Standard project communications will occur in accordance with the Communication Matrix; however, depending on the identified stakeholder communication requirements, individual communication is acceptable and within the constraints outlined for this project.

When all stakeholders have been identified and communication requirements are established, the project team will maintain this information in the project's Stakeholder Register and use this, along with the project communication matrix as the basis for all communications.

#### Roles/Responsibilities

# **Project Sponsor**

The project sponsor is the champion of the project and has authorized the project by signing the project charter. This person is responsible for the funding of the project and is ultimately responsible for its success. Since the Project Sponsor is at the executive level, communications should be presented in summary format unless the Project Sponsor requests more detailed communications.

## **Project Manager**

The Project Manager oversees the project at the portfolio level and owns most of the resources assigned to the project. The PM is responsible for overall program costs and profitability as such they require more detailed communications than the Project Sponsor.

#### **Key Stakeholders**

Normally the term 'Stakeholders' includes all individuals and organizations who are impacted by the project. For this project, we are defining a subset of the stakeholders as Key Stakeholders. These are the stakeholders with whom we need to communicate with and are not included in the other roles defined in this section. The Key Stakeholders includes executive management with an interest in the project and key users identified for participation in the project.

# **Change Control Board**

The Change Control Board is a designated group which is reviews technical specifications and authorizes changes within the organization's infrastructure.

Technical design documents, user impact analysis, and implementation strategies are typical of the types of communication this group requires.

#### Customer

The customer for this project is the Cattle Industry. As the customer who will be accepting the final deliverable of this project, they will be informed of the project status including potential impacts to the schedule for the final deliverable or the product itself.

# **Project Manager**

The Project Manager has the overall responsibility of the execution of the project. The Project Manager manages day to day resources, provides project guidance and monitors and reports on the projects metrics as defined in the Project Management Plan. As the person responsible for the execution of the project, the Project Manager is the primary communicator for the project distributing information according to this Communications Management Plan.

#### **Project Team**

The Project Team is comprised of all persons who have a role performing work on the project. The project team needs to have a clear understanding of the work to be completed and the framework in which the project is to be executed. Since the Project Team is responsible for completing the work for the project, they played a key role in creating the Project Plan including defining its schedule and work packages. The Project Team requires a detailed level of communications which is achieved through day to day interactions with the Project Manager and other team members along with weekly team meetings.

# **Steering Committee**

The Steering Committee includes management representing the departments which make up the organization. The Steering Committee provides strategic oversight for changes which impact the overall organization. The purpose of the Steering Committee is to ensure that changes within the organization are affected in such a way that it benefits the organization as a whole. The Steering Committee requires communication on matters which will change the scope of the project and its deliverables.

#### **Technical Lead**

The Technical Lead is a person on the Project Team who is designated to be responsible for ensuring that all technical aspects of the project are addressed and that the project is implemented in a technically sound manner. The Technical Lead is responsible for all technical designs, overseeing the implementation of the designs and developing as-build documentation. The Technical Lead requires close communications with the Project Manager and the Project Team.

#### **Communication Escalation Process**

In order to ensure projects, stay on schedule and issues are resolved, BLPA, will use its standard escalation model to provide a framework for escalating communication issues. The table below defines the priority levels, decision authorities, and timeframes for resolution.

Chart 16 Communication Escalation Process (Source: A. Pech, The Author, June 2019)

Priority	Definition	Decision Authority	Timeframe for Resolution
Priority 1	Major impact to project or business operations. If not resolved quickly there will be a significant adverse impact to revenue and/or schedule.	CEO	Within 4 hours
Priority 2	Medium impact to project or business operations which may result in some adverse	Project Sponsor	Within one business day

	impact to revenue and/or schedule.		
Priority 3	Slight impact which may cause some minor scheduling difficulties with the project but no impact to business operations or revenue.	Project Manager	Within two business days
Priority 4	Insignificant impact to project but there may be a better solution.	Project Manager	Work continues and any recommendations are submitted via the project change control process

Sponsor Acceptance	
Approved by the Project Sponsor:	Date:
<project sponsor=""></project>	

# 4.8 Project Risk Management

#### Introduction

The purpose of the risk management plan is to establish the framework in which the project team will identify risks and develop strategies to mitigate or avoid those risks. However, before risks can be identified and managed, there are preliminary project elements which must be completed. These elements are outlined in the risk management approach.

# **Define Risk Management Roles and Responsibilities**

- Project Manager chairs the risk assessment meetings
- Project team participates in risk assessment meetings and members serve as meeting recorders and timekeeper
- Key stakeholders participate in risk assessment meetings

Project Sponsor may participate in risk assessment meetings

The top high probability and high impact risks to this project are:

- Mexico enforces current export requirements with strict guidelines
- The epidemiological report detects none compliance of the export guidelines
- The project unit does not have the required expertise to implement and coordinate a project of this complexity
- Farmers do not pay due on time
- Farmers do not comply with the internal movement control of cattle
- Brucellosis and tuberculosis are detected in Belize and there is no rapid response

# **Risk Management Approach**

The approach we have taken to manage risks for this project included a methodical process by which the project team identified, scored, and ranked the various risks. The most likely and highest impact risks were added to the project schedule to ensure that the assigned risk managers take the necessary steps to implement the mitigation response at the appropriate time during the schedule. Risk managers will provide status updates on their assigned risks in the bi-weekly project team meetings, but only when the meetings include their risk's planned timeframe. Upon the completion of the project, during the closing process, the project manager will analyze each risk as well as the risk management process. Based on this analysis, the project manager will identify any improvements that can be made to the risk management process for future projects. These improvements will be captured as part of the lessons learned knowledge base.

## **Risk Identification**

For this project, risk identification was conducted in the initial project risk assessment meeting. The method used by the project team to identify risks was the Crawford Slip method. The project manager chaired the risk assessment meeting and distributed notepads to each member of the team and allowed 10 minutes for all team members to record as many risks as possible (Verma, 2016)

# **Expert Interview**

Two Expert Interviews were held for this project. The interviews revealed several risks which were then mitigated by making changes to the project plan. The remaining risks are included in the Risk Register.

# **Risk Assessment Meeting**

A risk assessment meeting was held with key team members and stakeholders. The risks identified during this meeting were added to the project plan and Risk Register.

# **Historical Review of Similar Projects**

The project team reviewed the history of similar projects in order to determine the most common risks and the strategies used to mitigate those risks.

# **Analyzing Risks**

The impact and probability of risks will be evaluated using a probability impact matrix during qualitative risk analysis. There will be a response plan developed for all risks identified as having any impact on the project, positive or negative.

# **Planning Risk Response**

The project management team, including consultants, vendors, and contractors, will identify and assist with planning risk responses. However, the Project Manager will be in charge of planning risk responses with the Assistant Project Manager managing data collection and storage.

# **Monitoring and Controlling Risks**

The Assistant Project Manager will monitor the status of risks by comparing the data collected during project execution with the risk register and risk analysis summary. The risk register will be updated weekly and communicated to the Sponsors and project

management team during project status meetings. The Project Manager is responsible for deciding when to execute a risk response.

Risk ID	Risk Descripti on	Category	Responsible Individual	Probable cause of risk	Prevention strategy	Contingency Plan
1	Mexico enforces current export requireme nts with strict guidelines	Stakeholder	Project Manager	Mexican Government initiated a special program to strengthen exportations regulations.T he main purpose of this program is to protect local industry against counterfeitin g	Having an agreement with Mexico Government and ongoing negotiation	Contact Mexican Government and meet regarding terms and agreements. Have a close relationship with Ministry of Foreign affairs to guide with exportation matters
2	The epidemiol ogical report detects none complianc e of the export guidelines	Planning	Project Manager/Fiel d Director	A lack of harmonized criteria to assess the most likely defects during the investigation	To conduct a breakdown investigation s and provide opinions about the possible cause of each breakdown	For each possible cause a decision tree will be developed and key questions where included in each of them to target loop holes
3	The project unit does not have the required expertise to implement and coordinate a project of this complexit y	Stakeholder	Project Manager	Mismanagm ent of poorly qualified personnel and not sufficient training to fully build skills	Full screening of each personnel to verify their level of expertise and invest more time in capacity building	Have additional fully trained staff on board

4	Farmer do not pay dues on time	Financial	Project Manager/Fiel d Director	The Community (farmers) are not fully aware of the importance of their support/contribution to the Project: Poor participation during awareness/training sessions	Ensure 100% participation of community farmers for training and awareness	Have farmers sign an agreement
5	Farmers do not comply with the internal movement control of cattle	Stakeholder	Project Manager/Fiel d Officer	The Community (farmers) are not fully aware of the importance of their support/contribution to the Project: Poor participation during awareness/training sessions	Ensure 100% participation of community farmers for training and awareness and include incentives/be nefits	Have farmers sign an agreement
6	Brucellosi s and tuberculos is is detected in Belize and there is no rapid response	Planning	Project Manager/Hea d Vet	Lack of Finance/equi pment and Little knowledge of expertise	Have selected experts on the basis of their knowledge, and from a variety of disciplines concerned	Invest on more experts

					with the subject. The participants in the Workshops will includ experts with different backgrounds (i.e., researchers working on domestic and wildlife bTB epidemiolog y, veterinarians working at regional and central administratio ns	
7	Underesti mation of the project	Financial	Project Manager/Fina nce Officer	Human Error/Mis- management	Project Manager & Finanace Officer will both check budget more than 3 times to ensure accuracy	Contingency added to Budget
8	Probability of undetecte d infection	Planning	Project Manager/ Head Vet/Field Director	Mismanagm ent during data entry/data analysis (Human Error)	To conduct a breakdown investigation s and provide opinions about the possible	Data Quality Control

		cause of		
		each		
		breakdown/		
		Train Quality		
		control		
		experts		
		- I		

Chart 17 Risk Register (Source: A. Pech, The Author, June 2019)

# **Risk Register**

The Risk Register for this project is a log of all identified risks, their probability and impact to the project, the category they belong to, mitigation strategy, and when the risk will occur. The register was created through the initial project risk management meeting led by the project manager. During this meeting, the project team identified and categorized each risk. Additionally, the team assigned each risk a score based on the probability of it occurring and the impact it could potentially have. The Risk Register also contains the mitigation strategy for each risk as well as when the risk is likely to occur.

Figure 11 Risk Matrix (Risk ID 1-8)

**Risk ID 1:** Mexico enforces current export requirements with strict guidelines **Risk Matrix:** 

	LOW	MEDIUM	HIGH
HIGH			
MEDIUM		*	
LOW			

Trigger Events: Increase request of documentation interferes with schedule

Risk ID 2: The epidemiological report detects none compliance of the export guidelines

## **Risk Matrix:**

	LOW	MEDIUM	HIGH
HIGH			*
MEDIUM			
LOW			

**Trigger Events:** Denied permits and/or inspections/ or permission to export

**Risk ID 3:** The project unit does not have the required expertise to implement and coordinate a project of this complexity

## **Risk Matrix:**

	LOW	MEDIUM	HIGH
HIGH		*	
MEDIUM			
LOW			

Trigger Events: Project will have several mishaps due to lack of expertise

Risk ID 4: Farmers do not pay dues on time

# **Risk Matrix:**

	LOW	MEDIUM	HIGH
HIGH			
MEDIUM		*	
LOW			

**Trigger Events:** Can tamper with the proper procedure for field investigation

Risk ID 5: Farmers do not comply with the internal movement control of cattle

## **Risk Matrix:**

	LOW	MEDIUM	HIGH
HIGH		*	
MEDIUM			
LOW			

**Trigger Events:** Can tamper with the proper procedure for field investigation and final results

**Risk ID 6:** Brucellosis and tuberculosis is detected in Belize and there is no rapid response

## **Risk Matrix:**

	LOW	MEDIUM	HIGH
HIGH			*
MEDIUM			
LOW			

**Trigger Events:** This is a negative reputation (financially as well) for the country and can trigger a rapid spread of disease

Risk ID 7: Underestimation of the project

## **Risk Matrix:**

	LOW	MEDIUM	HIGH
HIGH			
MEDIUM		*	
LOW			

Trigger Events: Project can show poor financial management and cost deviations

Risk ID 8: Probability of undetected infection

#### **Risk Matrix:**

	LOW	MEDIUM	HIGH
HIGH			*
MEDIUM			
LOW			

Trigger Events: Can trigger a Rapid spread of virus and can be exported

Sponsor :	Acceptance
-----------	------------

Approved by the Project Sponsor:	Date:
<project sponsor=""></project>	

# 4.9 Stakeholder Management Plan

## Introduction

The Stakeholder Management Strategy for BLPA Surveillance System Project will be used to identify and classify project stakeholders; determine stakeholder power, interest, and influence; and analyze the management approach and communication methodology for project stakeholders. This will allow us to identify key influential

stakeholders to solicit input for project planning and gain support as the project progresses. This will benefit the project by minimizing the likelihood of encountering competing objectives and maximizing the resources required to complete the project Neil. (2016).

Early identification and communication with stakeholders are imperative to ensure the success of Project by gaining support and input for the project. Some stakeholders may have interests which may be positively or negatively affected by the Project. By initiating early and frequent communication and stakeholder management, we can more effectively manage and balance these interests while accomplishing all project tasks.

# **Identify Stakeholders**

The BLPA Team will conduct a brainstorming session in order to identify stakeholders for the project. The brainstorming session will include the primary project team and project sponsor. The session will be broken down into two parts. The first part will focus on internal stakeholders within BLPA. These stakeholders may include functional managers, operations personnel, finance personnel, Field Personnel, and any other BLPA employee who will be affected by the project. The second part of the session will focus on external stakeholders. These may Cattle Ranchers, Veterinary Association of Belize, Ministry of Forestry, Fisheries, and Sustainable Development; Belize Agriculture Health Organization, Ministry of Health.

The following criteria will be used to determine if an individual will be included as a stakeholder:

- 1) Will the person or their organization be directly or indirectly affected by this project?
- 2) Does the person or their organization hold a position from which they can influence the project?
- 3) Does the person have an impact on the project's resources (material, personnel, funding)?

- 4) Does the person or their organization have any special skills or capabilities the project will require?
- 5) Does the person potentially benefit from the project or are they in a position to resist this change?

Any individual who meets one or more of the above criteria will be identified as a stakeholder. Stakeholders from the same organization will be grouped in order to simplify communication and stakeholder management.

### **Key Stakeholders**

As a follow on to Identify Stakeholders, the project team will identify key stakeholders who have the most influence on the project or who may be impacted the most by it. These key stakeholders are those who also require the most communication and management which will be determined as stakeholders are analyzed. When identified, the Project Manager will develop a plan to obtain their feedback on the level of participation they desire, frequency and type of communication, and any concerns or conflicting interests they have.

### **Stakeholder Analysis**

When all Project stakeholders have been identified, the project team will categorize and analyze each stakeholder. The purpose of this analysis is to determine the stakeholders' level of power or influence, plan the management approach for each stakeholder, and determine the appropriate levels of communication and participation each stakeholder will have on the project.

The chart below will be used to establish stakeholders and their levels of power and interest for use on the power/interest chart as part of the stakeholder analysis.

Chart 18 Stakeholder Analysis (Source: A. Pech, The Author, June 2019)

Key	Organization	Power (1-5)	Interest (1-5)
Α	BLPA	3	5
В	Cattle Ranchers	5	5

С	VAP	4	4
D	MAFFESD	3	3
E	Ministry of Health	5	4
F	ВАНА	5	4
G	Ministry of Foreign Affairs	4	2
	Meat Shop	4	2
Н			
I	Beef Consumers	4	2
J	International Donors	3	3
K	Slaughering Facility Owners	3	4

Below is the power/interest chart for the Implementation of the Surveillance System Project BLPA component stakeholders. Each letter represents a stakeholder in accordance with the key in the chart above.

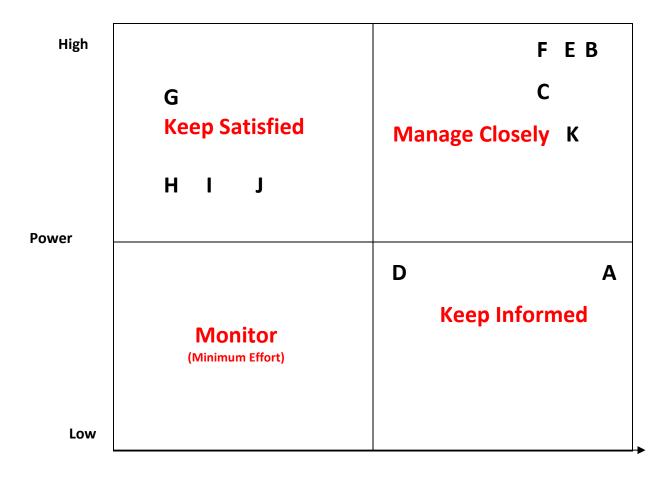


Figure 12 Stakeholder Power/Interest Matrix

The stakeholder analysis matrix will be used to capture stakeholder concerns, level of involvement, and management strategy based on the stakeholder analysis, and power/interest matrix above. The stakeholder analysis matrix will be reviewed and updated throughout the project's duration in order to capture any new concerns or stakeholder management strategy efforts.

## Chart 19 Activity Stakeholder Management Strategy (Source: A. Pech, The Author, June 2019)

Stakeholder	Issues and Risks	Quadrant	Strategy	Present attitude to change in favour or opposed
BLPA	Varying levels of incompetence or low level of productivity	Keep Informed	Incentivize (Human Resource Management)	Favour
Cattle Ranchers	Little Coorporation	Manage Closely	Incentivize: Have them sign agreements	Neutral
VAP	Varying levels of incompetence or low level of productivity	Manage Closely	Ensure well experienced and Equiped experts	Favour
MFFSD	Might stray away due to other duties	Keep Informed	Compliance and negatiations	Fabour
Ministry of Health	Varying levels of incompetence or low level of productivity	Manage Closely	Ensure well experienced and Equiped experts	Favour
ВАНА	Varying levels of incompetence or low level of productivity	Manage Closely	Ensure well experienced and Equiped experts	Favour
Ministry of Foreign Affairs	Might stray away due to other duties	Keep Satisfied	Compliance and negatiations	Favour

Meat Shop	Little Cooperation	Keep Satisfied	Incentivize: Have them sign agreements	Favour
Beef Consumers	Can créate complaints	Keep Satisfied	Incentivize	Favour
International Donors	Might stray away due to other duties	Keep Satisfied	Compliance and negatiations	Favour
Slaughering Facility Owners	Little Cooperation	Manage Closely	Incentivize: Have them sign agreements	Neutral

### **Sponsor Acceptance**

Approved by the Project Sponsor:	Date:
<project sponsor=""></project>	

### 5. CONCLUSIONS

- 1. The Project Management Plan was designed using the analytical research method and the 6<sup>th</sup> edition of the *PMBOK® Guide*, to be used as a developmental tool for the BLPA surveillance system Project Management team. The PMBOK® Guide 6th Edition; it acted as an excellent project management guide used by the project team to develop a more detailed project management plan, and to improve the way the BLPA will manage any future project.
- 2. The Project Charter was the first supplementary component of the Project Management Plan generated as the deliverable for Objective 1.
- To create the Scope Management Plan, the deliverable created from objective
  two was the WBS, WBS dictionary were developed from a table, capturing the
  information gathered during meetings with project stakeholders and from project
  document reviews.
- 4. The output from specific objective number three, was created along with the Activity List, Schedule Network Diagram, Resource Assignments table, and Project Gantt chart, in order to recognize and arrange each project activity to ensure the project's completion within the time constraints.
- 5. The output from specific objective number four, Microsoft Excel was used to adequately develop the project budget and Budget Estimates. Financial planning was undertaken to ensure that adequate funds were received.
- 6. The output from specific objective number five, a template was used to identify the project's quality, quality requirements, and the quality control that will be used during the project, so as to guarantee that quality was established into the project's products and services.
- 7. To address specific objective number six, the Human Resource Management Plan, all human resources required to complete the project were identified and classified in a complete list based on their roles and responsibilities. Furthermore, the project organization chart, and details identifying how the human resources will be managed throughout the project are detailed in the plan.

- 8. The output from specific objective number seven, a template was used along with a list of all stakeholders and their roles and responsibilities, which includes a communications Matrix. A Communications Team was developed, and they with the Project Manager, lead the most pertinent components of this subsidiary plan.
- The deliverable for specific objective number eight, was created using a Risk Register template to capture and classify project risks, so that effective risk responses could be planned.
- 10. The Stakeholder Management Plan, developed for specific objective nine, was also developed using a template of the Stakeholder Register, Stakeholder Analysis, and Level of Engagement to provide more information for effective stakeholder engagement. Potential and affected stakeholders were identified, classified, and management measures were developed for each based on their individual categorizations.
- 11. The Project Management Plan package for the clients BLPA did not include a procurement management plan, and therefore, will be placed as a major recommendation.

#### 12. RECOMMENDATIONS

- 1. The development of a procurement management plan to facilitate the acquisition of services or products from outside sources, since a project procurement management plan was not developed in this package.
- All projects managed by BLPA should be headed by a project management team, using developed standard project planning documents tailored for the project.
- BLPA project management team should practice care and caution during the development of each plan of the Project Management Plan to ensure that all planning subsets for each knowledge area or respective application area are thorough and accurate.
- 4. The Senior manager of BLPA should ensure that the complete project management team be hired prior to the execution of any project and ensure that this team conduct all project planning related activities in order to enhance the proper management of the project during its lifecycle.
- 5. The development of complementary training modules for staff in the effective use of project management tools, techniques and material, and M&E skills.
- 6. Involving the use of GIS for a project of this magnitude and type. The main advantage of GIS software is not just that the user is enabled to see how a disease is distributed geographically, but also that an animal disease can be viewed against other information. The disease presence can then be related to other factors and more easily appreciated visually.
- Invite the FAO as a main source for the Project. FAO can take the initiative of organizing regional workshops for veterinary epidemiologists to share and disseminate information more effectively.

### 13. BIBLIOGRAPHY

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### 14. APPENDIX

### **Appendix 1: FGP Charter**

### PROJECT CHARTER

Formalizes the project start and confers the project manager with the authority to assign company resources to the project activities. Benefits: it provides a clear start and well defined project boundaries.

Date	Project Name:
Date	1 roject rume.
19 <sup>th</sup> May 2019	Project Management Plan for the implementation of the surveillance system project BLPA component
Knowledge Areas /	Application Area (Sector / Activity)
Processes	
Knowledge areas: Integration, Scope, Time, Cost, Quality, Human resources, Communication, Risk & Stakeholders  Process groups: Initiating, planning, executing	Cattle sector
Start date	Finish date
	November 8 <sup>th</sup> 2019
May 13 <sup>th</sup> 2019	
May 13 <sup>th</sup> 2019	November 8 <sup>th</sup> 2019

### **Project Objectives (general and specific)**

### **General Objective:**

To create a project management plan, framed within the standards of the project management institute, to manage the Implementation of the Surveillance System Project BLPA component.

### **Specific Objectives:**

- 1. To create a project charter which formally authorizes the project and provide the project manager with the authority to apply organizational resources to the project and to produce the project management plan.
- 2. To create a scope management plan which ensures that all works required are included to successfully complete the project.

- 3. To create a time management plan which supports the development and management of a project schedule that ensures the project is completed within the time constraints.
- 4. To create a cost management plan which defines the processes for developing and managing the project budget that ensures the project is completed within the budget constraints.
- 5. To develop a quality management plan which identifies the quality requirements for the project to ensure the results meet expectations for approval within the time, cost and scope constraints.
- 6. To create a human resource management plan which ensures that all human resources are identified and managed effectively to complete the project within time, cost and scope constraints.
- 7. To develop a communication management plan which ensures the timely and effective communication of the project status and other key information.
- 8. To create a risk management plan to identify and examine risks to the successful completion of the project and develop plans to minimize probabilities of risks.
- 9. To develop a stakeholder management plan which identifies and supports all the project stakeholders and have an effective stakeholder engagement.

### Project purpose or justification (merit and expected results)

**<u>Result 1:</u>** Strengthening of BLPA to ensure cattle producer's participation, investment and support in the sector.

Result 2: Strengthening of BAHA. BAHA is the Competent Authority for the surveillance and implementation of Animal Health regulation in the agriculture and cattle sector. But many of the services provided by BAHA are not all provided at a cost recovery method, some are considered public goods and therefore require the support of the Ministry responsible for the sector. With the implementation of the BNSCPP many new activities and relevant structures were created at the service of the Cattle sector, therefore BAHA requires additional resources to maintain and continue providing. The Exit Strategy of the BNSCPP and the Epidemiological Report highlighted that for the continuation until the Tuberculosis free status is required the following activities are required.

Result 3: Strengthening of the public health that supports the cattle industry related activities. This key area was not included in the previous BNSCPP, but it is important that the legislative support is clear as to the role and responsibility of BAHA

and Ministry of Health in this matter. It will require that the public health aspect be taken into consideration.

### Description of Product or Service to be generated by the Project – Project final deliverables

The project management plan for the implementation of the Surveillance System Project BLPA Component. This plan will consist of all of the subsidiary documents of a project management plan.

### **Assumptions**

- The charter will be created before all other minor documents
- The Clients will disclose some of the information required to develop the scope.
- The time allocated for the development of the Project Management Plan and the implementation of the surveillance system for BLPA will be sufficient
- It is assumed that funding will be made available for the implementation of the project by the association BLPA.
- The project team has sufficient expertise that permit the elaboration of final epidemiological reports required
- The implementing association has some technical and administrative capacity to implement a project with this complexity
- The association has the technology required to suffice the communication needs of all stakeholders.
- There is sufficient information required to adequately identify most of the project risks.
- Stakeholders continue to provide the required commitments for the implementation of the project as per agreement

### **Constraints**

- There are only a couple of days allocated to create the project charter. Also, stakeholder identification is scheduled to occur at the same time as the development of the project charter.
- A substantial amount of work has to be collected in a short space of time.
- Delays in Government developments may impede project progress.

- The budget for the project must not exceed \$1,610,000 million dollars. The project cost can be elevated due to inflation or increase in prices of goods and services.
- The proper amount of veterinary expertise is available at a reasonable price of services.
- Only the Human Resources identified and planned for will be included in the budget. The man hours and overtime hours are predetermined.
- The availability of electricity and consistency of internet access must be dependable.
- All of the project risks need to be identified within the planning phase (stage) or as early as possible.
- The information required to plan and manage stakeholders must be accurate.

### **Preliminary risks**

 Insufficient time to complete the study will impact the scope and quality of the project.

Inadequate support from BLPA personnel involved in the provision of initial information will impact the overall project scope.

### **Budget**

The overall budget for the project is \$1,610,000 BZD

### Milestones and dates

Milestone	Start date	End date
Final Graduation Project	May 13 <sup>th</sup> 2019	November 8 <sup>th</sup> 2019
Graduation Seminar	May 13 <sup>th</sup> 2019	June 12 <sup>th</sup> 2019
1.1. FGP Deliverables	June 13 <sup>th</sup> 2019	July 7 <sup>th</sup> 2019
1.1.1 Project Charter	June 13 <sup>th</sup> 2019	May 19 <sup>th</sup> 2019
1.1.2 WBS	May 13 <sup>th</sup> 2019	May 19 <sup>th</sup> 2019
1.1.3 Chapter 1 introduction	May 20 <sup>th</sup> 2019	May 24 <sup>th</sup> 2019

1.1.4 Chapter 2 Theoretical	May 27 <sup>th</sup> 2019	May 31 <sup>st</sup> 2019
Framework	June 3 <sup>rd</sup> 2019	June 7 <sup>th</sup> 2019
1.1.5 Chapter 3  Methodological	May 20 <sup>th</sup> 2019	June 9 <sup>th</sup> 2019
Framework	June 2 <sup>nd</sup> 2019	June 6 <sup>th</sup> 2019
1.1.6 Annexes	May 20 <sup>th</sup> 2019	May 24 <sup>th</sup> 2019
1.1.6.1 Bibliography		
1.1.6.2 Schedule		
1.2 Graduation Seminar Approval	June 10 <sup>th</sup> 2019	June 14 <sup>th</sup> 2019
2. Tutoring Process	June 17 <sup>th</sup> 2019	September 13 <sup>th</sup> 2019
2.1 Tutor	June 17 <sup>th</sup> 2019	June 19 <sup>th</sup> 2019
2.1.1 Tutor Assignment	June 17 <sup>th</sup> 2019	June 17 <sup>th</sup> 2019
2.1.2 Communication	June 18 <sup>th</sup> 2019	June 19 <sup>th</sup> 2019
2.2 Adjustments of previous chapters	June 20 <sup>th</sup> 2019	June 26 <sup>th</sup> 2019
2.2.1 Adjust Charter	June 20 <sup>th</sup> 2019	June 26 <sup>th</sup> 2019
2.2.2 Adjust WBS	June 20 <sup>th</sup> 2019	June 26 <sup>th</sup> 2019
2.2.3 Adjust Chapter 1	June 20 <sup>th</sup> 2019	June 26 <sup>th</sup> 2019
2.2.4 Adjust Chapter 2	June 20 <sup>th</sup> 2019	June 26 <sup>th</sup> 2019
2.2.5 Adjust Chapter 3	June 20 <sup>th</sup> 2019	June 26 <sup>th</sup> 2019
2.3 Charter 4 Development results	June 27 <sup>th</sup> 2019	August 30 <sup>th</sup> 2019
2.4 Chapter 5 Conclusions	September 2 <sup>th</sup>	July 6 <sup>th</sup> 2019
2.5 Chapter 6 Recommendations	2019	September 13 <sup>th</sup> 2019
Tutor approval	September 9 <sup>th</sup> 2019	September 13 <sup>th</sup> 2019
	September 13th 2019	
3. Reading by Reviewers	September 16 <sup>th</sup>	October 4 <sup>th</sup> 2019
1.1 Reviewers assignment	September 16 <sup>th</sup> 2019	September 20 <sup>th</sup> 2019
request		September 17 <sup>th</sup> 2019
		September 19 <sup>th</sup> 2019
<u> </u>	1	

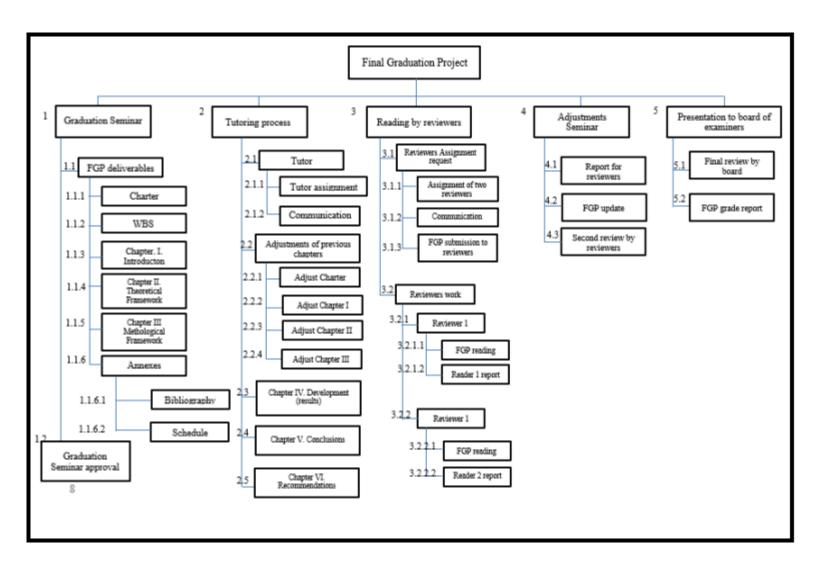
1.1.1 Assignment of 2 reviewers	September 16 <sup>th</sup> 2019	September 20 <sup>th</sup> 2019
1.1.2 Communication 1.1.3 Submission to	September 18 <sup>th</sup> 2019	
reviewers	September 20 <sup>th</sup> 2019	
1.2Reviewers Work  1.2.1 Reviewer  1.2.1.1 FGP Reading  1.2.1.2 Reader 1 report  1.2.2 Reviewer  3.2.1.1 FGP Reading  3.2.1.2 Reader 1 Report  Reviewer  3.2.2 Reviewer	September 23 <sup>th</sup> 2019 September 23 <sup>th</sup> 2019 September 23 <sup>th</sup> 2019 October 4 <sup>th</sup> 2019 September 23 <sup>th</sup> 2019 October 4 <sup>th</sup> 2019 October 4 <sup>th</sup> 2019	October 4 <sup>th</sup> 2019 October 3 <sup>rd</sup> 2019 October 4 <sup>th</sup> 2019
3.2.2.1 FGP Reading 3.2.2.2 Reader 2 Report	September 23 <sup>th</sup> 2019 September 23 <sup>th</sup> 2019 October 4 <sup>th</sup> 2019	October 4 <sup>th</sup> 2019
2. Adjustments	October 7 <sup>th</sup> 2019	November 1st 2019
2.1 Report for reviewers	October 7 <sup>th</sup> 2019	October 17 <sup>th</sup> 2019
2.2FGP Update	October 18 <sup>th</sup> 2019	October 18 <sup>th</sup> 2019
2.3 Second review by reviewers	October 20 <sup>th</sup> 2019	November 1 <sup>ST</sup> 2019
3. Presentation to board of examiners 3.1 Final Review by board 3.2 FGP Grade Report	November 4 <sup>th</sup> 2019 November 5 <sup>th</sup> 2019 November 7 <sup>th</sup> 2019	November 8 <sup>th</sup> 2019 November 6 <sup>th</sup> 2019 November 8 <sup>th</sup> 2019
FGP END	November 8 <sup>th</sup> 2019	November 8 <sup>th</sup> 2019

### Relevant historical information

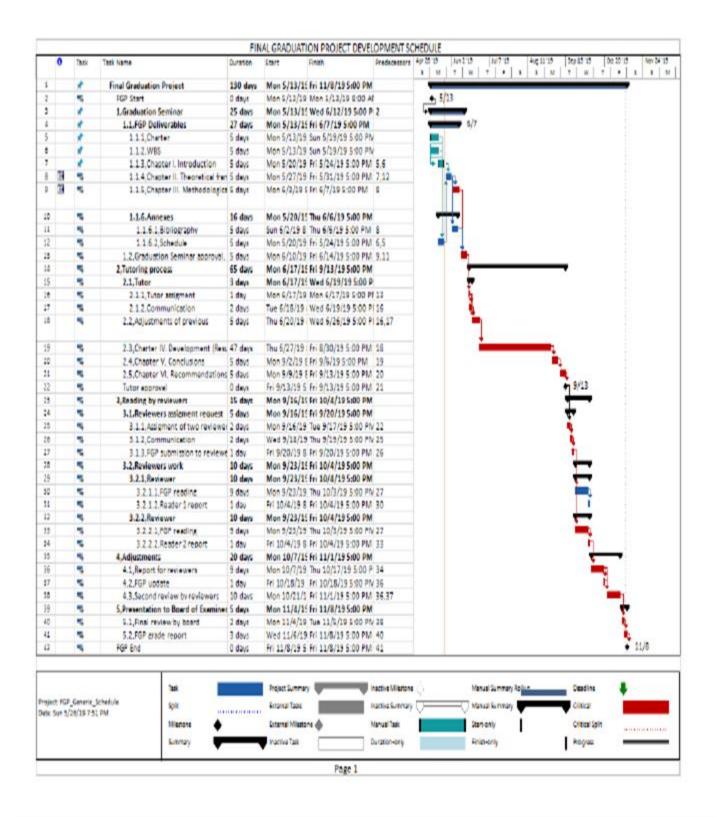
The Belize Livestock Producers' Association (BLPA) is a private non-profit organization established under the Meat and Livestock Act Chapter 214, (Revised Edition 2000 showing the law as of 31st December, 2000). The Association was established under the Meat and Livestock Commission, for the purpose of implementing the Meat and Livestock Act. The livestock industry was formally organized in the late 1970's, when the Belize Government passed the Meat and Livestock Act (1), which established an association of livestock producers known as the Belize Livestock Producers' Association (BLPA). The Association is run by a nine-member Board of Directors.

Stakeholders	
Direct: Program Lecturer	
Tutor	
PM	
Indirect:	
Academic Assistant	
Reviewers	
BLPA	
Project Manager:	Signature:
Abihail Pech	
Authorized by:	Signature:

**Appendix 2: Work Breakdown Structure** 



### **Appendix 3: FGP Schedule**



### **Appendix 4: Revision Dictum**

### **Revision Certificate**

This is to certify that Ms. Abihail Marianela Pech has submitted the final graduation project entitled, "Project Management Plan For the Implementation of the Surveillance System Project BLPA Component", for revision.

I Ms. Emelie Stephanie Augustine, former secondary and tertiary level English Language instructor and holder of a Bachelor of Arts (in English) Degree, confirm that this document has been carefully examined and edited accordingly.

During the revision, errors in the following areas were rectified: sentence structure, subject verb agreement, misuse of commas, word choice, parallelism, and spelling. As stated before, all these mentioned errors have been corrected. Beyond the errors, the paper is rich in context and well organized.

I give Ms. Pech my full approval, this work is now ready for final submission and exceeds expected standards.

19.10-19

Ms. Emelie Augustine

B.A. (English)

# University of Belize



The Board of Trustees of the University of Belize upon recommendation of the Saculty of Belizeand Arts, has conferred on

## Emelie Stephanie Augustine

who has completed the prescribed studies and fulfilled all requirements thereof the degree of

### Bachelor of Arts in English

with all the rights and privileges pertaining to that degree, given at Belmopan, Bobjee, this seventh day of February, two thousand and fifteen

CHAIRMAN, BOARD OF TRUSTEES

DEAN

128