

Master in Project Management

Planning and Strategic Analysis of the Company

Presentation - Week 3: Strategic Assurance (PMO)

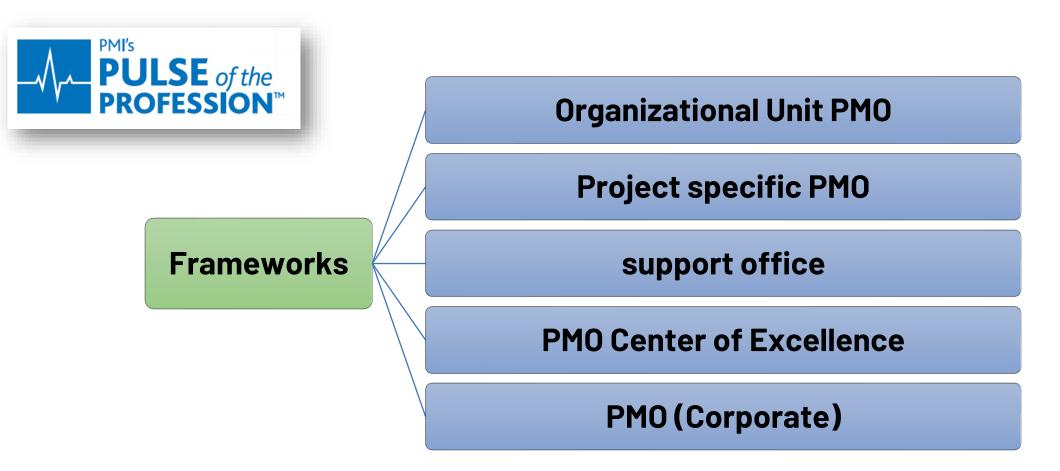


PMO

Let's review the results of the study you conducted at PMI in order to characterize the areas of work of PMOs



PMO



Project Management Institute. (2013). *PMI Pulse of the Profession : PMO Frameworks*. Retrieved from www.pmi.org/~/media/PDF/Knowledge%20Center/Spanish/pmo-frameworks-report.ashx

Organizational Unit PMO/Business Unit PMO/Division PMO/Department PMO

 Provides related services to support a business unit or division within an organization, including but not limited to portfolio management, governance, project operational support, and human resource utilization.

Roles: Organizational Unit PMO

| | 1a. Project and program delivery management |
|--|---|
| 1. Main functions performed | 1. Program/Cost/Scope Management |
| | 2. Communications |
| | 3. Resource management |
| | 4. Project integration |
| | 5. Risk management |
| | 1B. Standards, methodologies and processes |
| | 1. Definition of methodologies |
| | 2. Development and improvement of processes |
| | 3. Definition of indicators |
| | 1C. Prioritization of portfolio management |
| | 1. Portfolio reporting |
| | 2. Prioritization |
| | 3. Assignment of resource management |
| 2. Criteria for the evaluation of the PMO | 1. Project delivery vs. program evaluations |
| | 2. Evaluation of customer opinions |
| | 3. Project Costs vs. Budget Assessments |
| | 4. Formal evaluations of project managers |
| | 5. Formal PMO Staff Assessments |

PMO for a project/project office/program office

- Provides project-related services as a temporary entity established to support a specific project or program.
- It may include supporting data management, governance coordination and reporting, and administrative activities to support the project or program team.

Functions: Specific PMO for a project

| | 1a. Project and program delivery management |
|---|--|
| | 1. Program/Cost/Scope Management |
| | 2. Communications |
| | 3. Resource management |
| | 4. Project integration |
| | 5. Risk management |
| 1. Main functions | 1B. Standards, methodologies and processes |
| performed | 1. Definition of methodologies |
| | 2. Development and improvement of processes |
| | 3. Definition of indicators |
| | 1C. Governance and performance management |
| | 1. Performance reporting |
| | 2. Distribution of information |
| | 3. Problem escalation |
| 2. Criteria for the evaluation of the PMO | 1. Project delivery vs. program evaluations |
| | 2. Project quality assessments |
| | 3. Evaluation of customer opinions |
| | 4. Project Costs vs. Budget Assessments |
| | 5. Evaluations of the opinions of project managers |

PMO Office / services / project controls

- It provides the processes that facilitate ongoing support for project, program, or portfolio management efforts throughout the organization.
- Applies the governance, processes, practices and tools established by the organization and provides administrative support for the work of the project, program or portfolio within its domain.

Functions: Back office PMO

| | 1a. Project and program delivery management |
|---|---|
| | 1. Program/Cost/Scope Management |
| | 2. Communications |
| | 3. Integration of projects |
| | 4. Risk management |
| | 5. Resource management |
| 1. Main functions | 1B. Standards, methodologies and processes |
| performed | 1. Program/Cost/Scope Management |
| | 2. Communications |
| | 3. Integration of projects |
| | 1C. Prioritization of portfolio management |
| | 1. Portfolio reporting |
| | 2. Risk management |
| | 3. Prioritization |
| 2. Criteria for the evaluation of the PMO | 1. Project delivery vs. program evaluations |
| | 2. Evaluation of customer opinions |
| | 3. Project Costs vs. Budget Assessments |
| | 4. Formal evaluations of project managers |
| | 5. Evaluation of the opinions of the parties involved |

Center of Excellence/Center of Competence

- It supports project assignments by equipping the organization with methodologies, standards, and tools that enable project managers to better deliver projects.
- Increases the capacity of the organization through the application of good practices and a central point of contact for project managers.

Functions: Center of Excellence

| | 1a. Standards, methodologies and processes |
|---|---|
| 1. Main functions performed | 1. Development and improvement of processes |
| | 2. Definition of methodologies |
| | 3. Definition of indicators |
| | 1B. Project and program delivery management |
| | 1. Program/Cost/Scope Management |
| | 2. Communications |
| | 3. Risk management |
| | 4. Integration of projects |
| | 5. Resource management |
| | 1C. Strategic planning |
| | 1. Definition of objectives and business alignment |
| | 2. Confirmation of strategic priorities |
| | 3. Analysis of opportunities |
| 2. Criteria for the evaluation of the PM0 | 1. Project delivery vs. program evaluations |
| | 2. Evaluation of customer opinions |
| | 3. Project Costs vs. Budget Assessments |
| | 4. Formal evaluations of project managers |
| | 5. Evaluation of the opinions of the parties involved |

Strategic/corporate/portfolio

- It is the highest level PMO in organizations that have one.
- He is frequently responsible for aligning project and program tasks to corporate strategy, establishing and ensuring proper corporate governance, and performing portfolio management functions to ensure strategy alignment and benefits realization.

Functions: Strategic/Corporate PMO

| | 1a. Project and program delivery management: |
|-----------------------------------|--|
| | 1. Program/Cost/Scope Management |
| | 2. Communications |
| | 3. Integration of projects |
| | 4. Risk management |
| | 5. Resource management |
| 1. Main functions performed | 1B. Prioritization of portfolio management |
| | 1. Portfolio reporting |
| | 2. Prioritization |
| | 3. Strategic alignment |
| | 1C. Standards, methodologies and processes: |
| | 1. Definition of methodologies |
| | Development and improvement of processes |
| | 3. Definition of indicators |
| | 1. Project delivery vs. program evaluations |
| 0 Oritoria for the evolution of | 2. Evaluation of customer opinions |
| 2. Criteria for the evaluation of | 3. Project Costs vs. Budget Assessments |
| the PMO | 4. Performance against financial targets |
| | 5. Evaluation of stakeholder views |



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